



omega

Instruction Manual

Canopy Rangehood

ORW6XL

ORW9XL

Thank you for purchasing an Omega appliance

Tailored for the modern aesthetic and lifestyle of busy people, your new Omega Appliance will make a welcome addition to the family.

Omega caters to style-savvy customers who look for balance between stunning form and clever function. This means a combination of sleek, chic, sophisticated design yet effortless functionality. And we source from the best. The best craftsmanship. The best innovation. From the best international design-houses.

All brought together under an appliance that stands for design-led balance.

Please take the time to read through the following instruction manual to familiarise yourself with the installation, operation requirements and maintenance to ensure optimum performance.

Further Information

For important information about your Omega Appliance such as warranty registration, manuals, features, and specifications please visit omegaappliances.com.au (if you are in Australia) and omegaappliances.co.nz (if you are in New Zealand) or contact our Customer Care team on the below email or phone numbers.

Registering Your Warranty

For peace of mind you can register your warranty at omegaappliances.com.au. Further information on the Warranty can be found at the end of this manual.

Contact Us

Our customer service team is here to help you with any question or concern. Both teams are on call Monday to Friday 9.00am to 5.00pm and of course you can always send an email at your convenience.

Australia Contact Details

Monday to Friday 9.00am – 5.00pm
Email: support@residentiagroup.com.au
Phone: 1300 11 4357

New Zealand Contact Details

Monday to Friday 9.00am – 5.00pm
Email: customercare@monacocorp.co.nz
Phone: 09 415 6000

To stay up to date and find simple and easy recipes, follow us on our socials:

facebook.com/omegaappliances
instagram.com/omegaappliances_au

READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

Due to continual product development, Omega reserves the right to alter specifications and appearances without notice.

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Disposal Information

- Most of the packaging materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them into appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

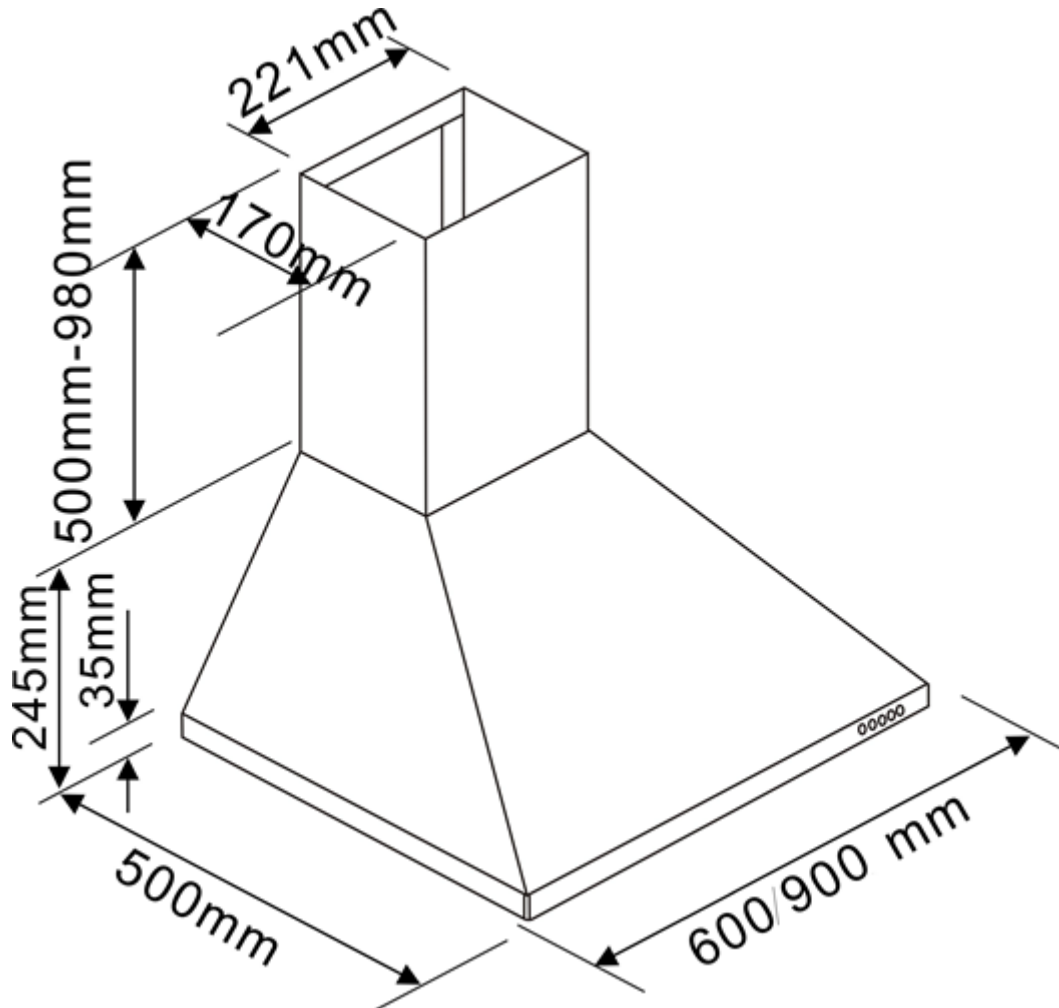
Important Safety Warnings

IMPORTANT: Read the assembly instruction section and safety precautions of this booklet carefully before removing the contents of this carton.

1. In certain circumstances electrical appliances may be a safety hazard.
2. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Young children should be supervised to ensure that they do not play with the appliance.
3. Do not check the status of the filters whilst the cooker hood is operating.
4. Do not touch the light bulbs after use.
5. Do not disconnect the appliance with wet hands.
6. Do not disconnect the power supply by pulling on the cable.
7. Do not flambé underneath the range hood.
8. Avoid free flame, as it may cause damage to the filters and can be a fire hazard.
9. Unplug the appliance before carrying out maintenance, cleaning or replacing lamps.
10. If the power cord is damaged, it must be replaced by the manufacturer, an authorised service centre or similarly qualified persons to avoid a hazard.
11. For indoor use only.
12. It is recommended to operate the range hood prior to cooking.
13. It is recommended to leave the range hood in operation for 15 minutes after cooking is terminated in order to completely eliminate cooking vapours and odours.
14. Turn off the range hood when not in use.
15. Do not use the range hood if it is damaged, especially the supply cord and the case.
16. Do not immerse the range hood in liquid.
17. The exhaust air must not be discharged into a flue which is used for exhausting fumes from an appliance burning gas or other fuels (not applicable to appliances that only discharge the air back into the room).
18. Regulations concerning the discharge of air have to be fulfilled.
19. There shall be adequate ventilation of the room when the range hood is used at the same time as appliances burning gas or other fuels (not applicable to appliances that only discharge the air back into the room).
20. Clean the surface of the cooker hood regularly using a cloth moistened with denatured alcohol or a non-abrasive liquid detergent.
21. There is a fire risk if cleaning is not carried out in accordance with the instructions.
22. The 600mm units are intended for use above hobs that are 600mm wide and the 900mm units are intended for use above hobs that are 900mm wide.
23. The range hood must be mounted at a minimum distance of 65cm above the cooking surface.
24. **CAUTION:** Accessible parts may become hot when used with cooking appliances.
25. **Warning:** Failure to install the screws or fixing device in accordance with these instructions may result in electrical hazards.

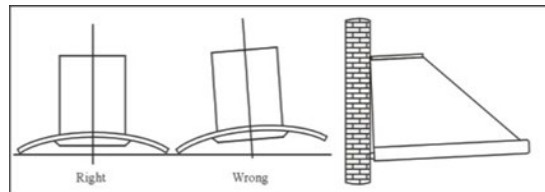
Appliance Details

Voltage:	220V-240V~/50Hz
Rated input power:	194W
Lamp Max:	2 x 2W LED



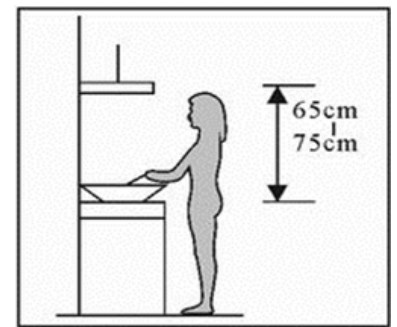
Installation Instructions

1. Before installation, please ensure the area is clean, to avoid suction of the remaining bits of broken wood and dust.
2. The canopy hood cannot share the same air ventilation ducting as other appliances, such as gas and electric heaters.
3. The bending of the ventilation ducting should be $\geq 120^\circ$, parallel or above the exit vent, and should be connected through the external wall.
4. After installation, make sure that the extractor is level to avoid grease collection at one end.



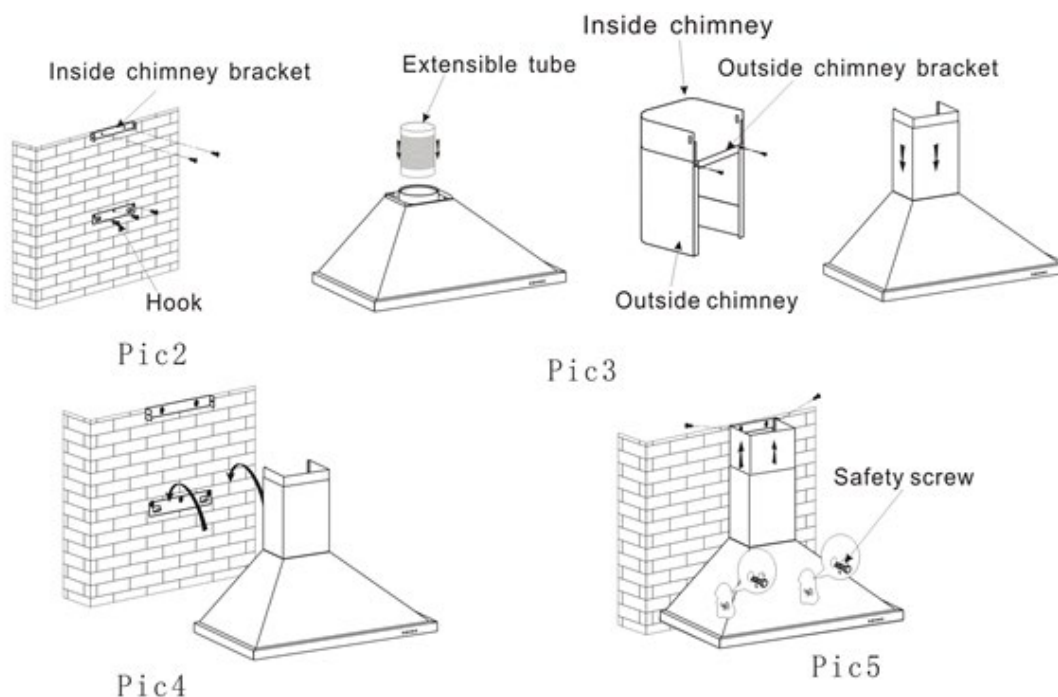
NOTE: Remove all protective plastic coatings from the stainless steel surfaces before use.

- The cooker hood should be placed at a distance of 65-75cm from the cooking surface for the best effect. See Pic 1.
- Install the hook in a suitable place once the installation height is fixed, and keep it vertically aligned. The fixed position of the inside chimney bracket determines the location of the chimney.
- Fix the outside chimney bracket on the outside chimney, and be sure that the inside chimney can be adjusted in height freely, as well as being able to fix the exhaust pipe. Afterwards, install the exhaust pipe and chimney on the cooker hood. See Pic 3.
- Lift the cooker hood onto the hook. See Pic 4.
- Adjust the height of the inside chimney to the position of the inside chimney bracket, and fix by screw. After adjusting the position, fix the body with safety screws. See Pic 5.



Pic 1

Note: The two safety screw holes are positioned on the back casing, with diameter of 6mm.



Pic 2

Pic 3

Pic 4

Pic 5

Operating Instructions

The re-usable aluminium grease filters supplied with this rangehood should be cleaned every month or so to avoid grease build-up.

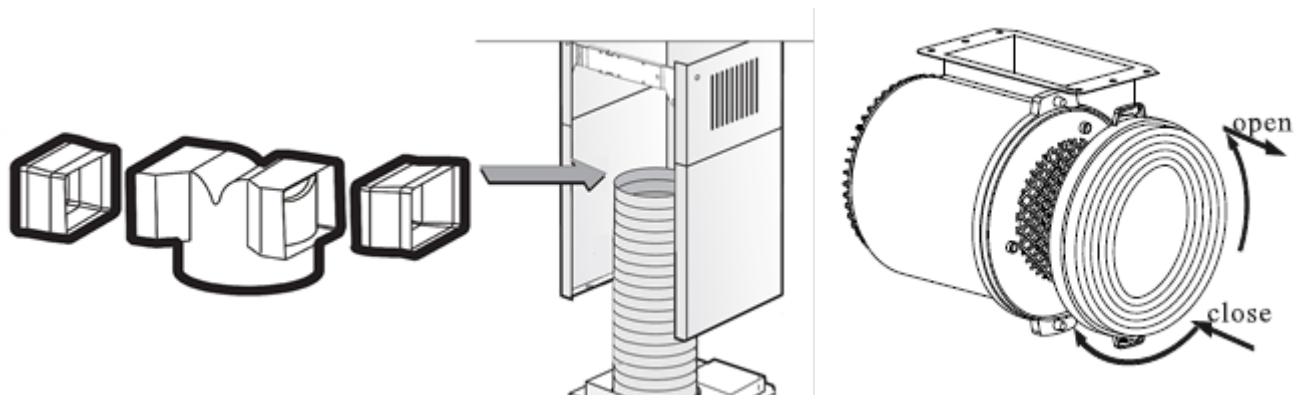
To remove the grease filter, release the locking mechanism at the front of the filter, and lower the filter slightly to unhook it at the back.

Whilst the filter is removed, clean off any residual grease from the housing to avoid fire risk.

When replacing the grease filters, ensure that the locking mechanism is facing down.

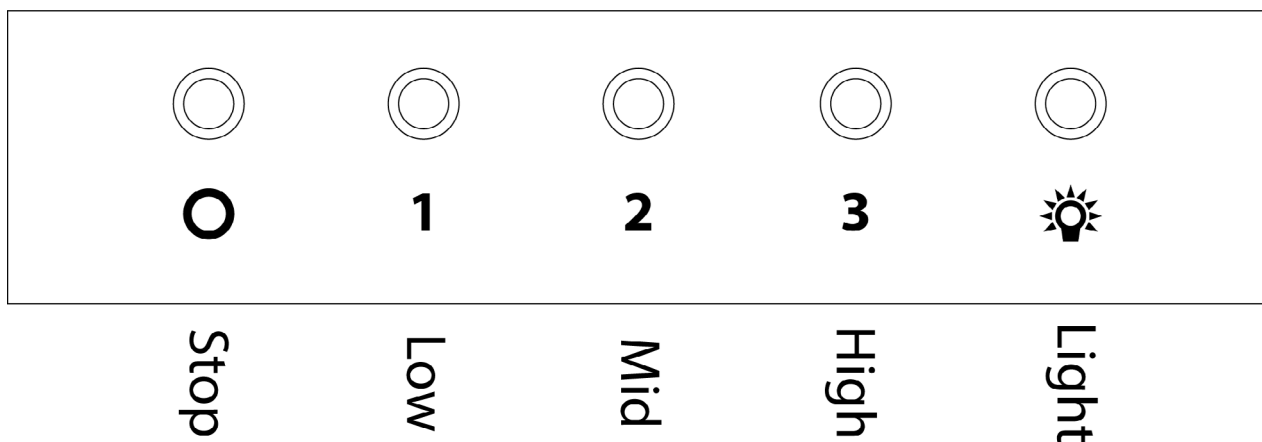
If the rangehood is used in re-circulation mode, attach the re-circulating kit to the duct and line up to the vent to allow the air escape through the vents. The activated charcoal filter must be in place. These charcoal filters are designed to absorb cooking odours and are located in the canopy above the grease filters. Before fitting or replacing charcoal filters, the grease filters must first be removed.

To remove, or install, the charcoal filter - twist the charcoal filter in the direction shown below.



SPEED ADJUSTMENT

1. Push 'Stop' button, and the motor will stop.
2. Push the 'Low' button, the buzzer will buzz once, and the motor runs at low speed.
3. Push the 'Mid' button, the buzzer will buzz once, and the motor runs at mid speed.
4. Push the 'High' button, the buzzer will buzz once, and the motor runs at high speed.
5. Push the 'Light' button and the two lights will come on. Push it again and the light will turn off.



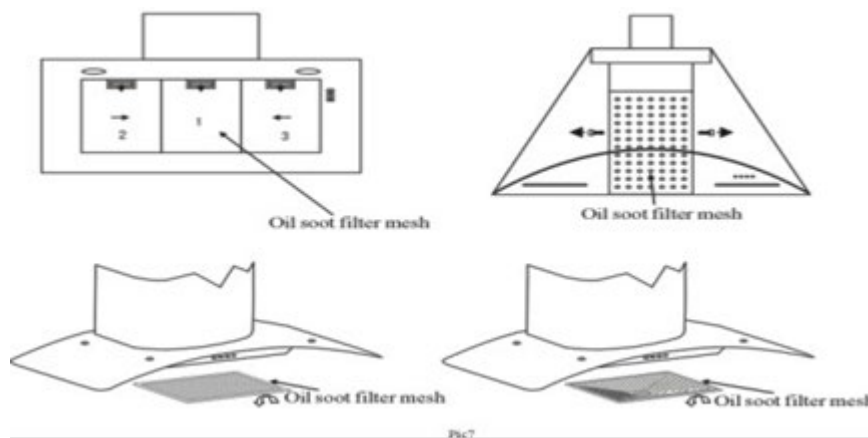
Maintenance

Note: Switch off the rangehood and disconnect it from the power supply before performing maintenance or cleaning.

Cleaning the Grease Filter Mesh

The filter mesh is made of high-density stainless steel. Please do not use corrosive detergent on it. Keeping this filter clean will keep the appliance running correctly (at least every 4-6 weeks). Please strictly follow the guidelines below.

- Method 1: Place the mesh in 40 – 50°C clean water, add in a small amount of detergent, and soak for 2 - 3 minutes. Wear gloves, and clean with a soft brush. Do not apply too much pressure, as the mesh is delicate and will damage easily.
- Method 2: The grease filters can be put into a dishwasher. To do so, set the temperature at around 60 degrees.

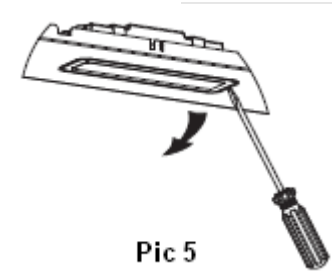
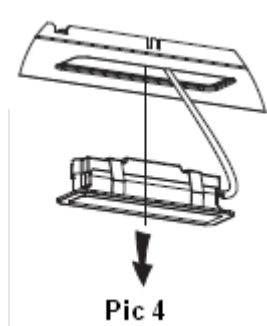
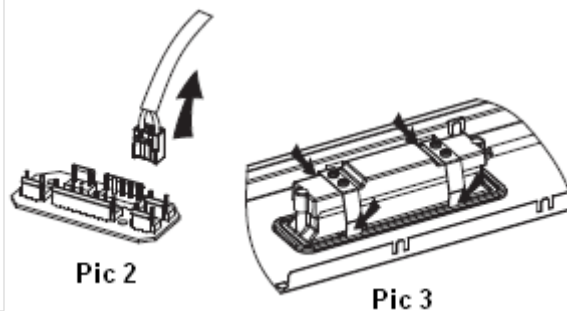
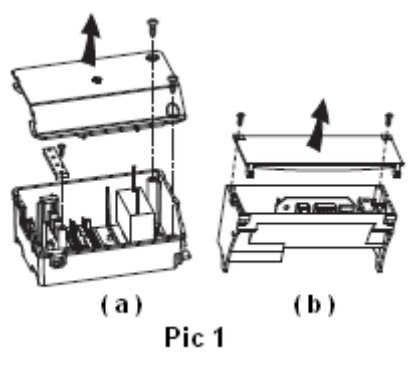


- To protect the main body from corrosion over a long period of time, the cooker hood should be cleaned with hot water plus non corrosive detergent every two months.
- Please do not use abrasive detergent for it will damage the body.
- Keep the motor and other spare parts free from water, as this will cause damage to the appliance.
- Before cleaning the appliance please remember to disconnect from the power source.
- If fitted with active charcoal filters, the charcoal filter should not be exposed to heat.
- Please do not tear open the fixed bar around the active charcoal filter.
- If the plug or cord is damaged, please have it replaced by an authorised service centre.

Replacing the Lamp

Note: Before changing the lamp, ensure that the appliance is switched off and unplugged.

- Remove the grease filter.
- Remove the cover from the junction box (Pic 1).
- Disconnect the lamp from the junction box (Pic 2).
- Method 1: Use your hand or a tool to press the spring splinter on both sides of the LED lamp (Pic 3). Then slightly pull the light connecting wire out (Pic 4).
- Method 2: Use a flat-head screwdriver to prize up the LED lamp bottom edge (Pic 5), then slightly pull out the light connecting wire (Pic 4).
- Apply the reverse procedure to re-install the lamp.
 - ILCOS D code for this lamp is: DBS-2/65-H-120/33
 - LED modules –rectangle lamp
 - Max wattage: 2×2 W
 - Voltage range: AC 110-240V



Troubleshooting

Fault	Cause	Solution
Light on, but motor does not work	The fan is blocked	Remove the source of the blockage
	The capacitor is damaged	Replace capacitor
	The motor is jammed and bearing is damaged	Replace motor
	A smell coming from the motor	Replace motor
Light does not work, motor does not work	Besides the above mentioned, check the following:	
	Light damaged	Replace lights
	Power cord loose	Take to authorised service centre.
Oil leakage	One way valve and the air ventilation entrance are not tightly sealed	Take down the one way valve and seal with silicon rubber.
	Leakage from the connection of U-shaped section and cover	Take U-shaped section down and seal with silicon or paint
Appliance body vibrating	The fan is damaged and causes shaking	Replace the fan
	The motor is not tightly mounted	Lock the motor mounts tightly
	The appliance is not tightly attached to the wall	Ensure the appliance is tightly attached to the wall
Insufficient suction	The rangehood is installed too high above the cooktop	Readjust the installation height, ensuring a minimum distance of 650mm
	Too much ventilation or breeze from open doors or windows	Choose a better location and re-assemble the machine

Warranty

WARRANTY TERMS AND CONDITIONS RANGEHOODS

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. IN THIS WARRANTY

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
 - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
 - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
 - (d) 'ASR' means Residentia Group authorised service representative;
 - (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Ave, Burnley VIC 3121, ACN 600 546 656 in respect of Appliances purchased in Australia;
 - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
 - (g) 'Warranty Period' means:
 - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 24 months, following the date of original purchase of the Appliance;
 - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.

3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters, seals or similar perishable parts.
4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
 - (a) travel of an authorised representative;
 - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
 - (a) the Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;

— THIS WARRANTY IS VALID IN AUSTRALIA ONLY —

Warranty

- (b) the Appliance is modified without authority from Residentia Group in writing;
 - (c) the Appliance's serial number or warranty seal has been removed or defaced;
 - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. Missing parts are not covered by warranty. Residentia Group reserves the right to assess each request for missing parts in a case by case basis. Any parts that are not reported missing in the first week after purchase will not provide free of charge.
13. To enquire about claiming under this warranty, please follow these steps:
- (a) carefully check the operating instructions, user manual and the terms of this warranty;
 - (b) have the model and serial number of the Appliance available;
 - (c) have the proof of purchase (e.g. an invoice) available;
 - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

IMPORTANT

Before calling for service, please ensure that the steps in point 13 have been followed.

CONTACT SERVICE

→ Service: 1300 11 HELP (4357)

The Australian Consumer Law requires the inclusion of the following statement with this warranty:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

— THIS WARRANTY IS VALID IN AUSTRALIA ONLY —

