# omega

**Instruction Manual** 

Dishwasher

ODW300XN

## Thank you for purchasing an Omega appliance

Tailored for the modern aesthetic and lifestyle of busy people, your new Omega Appliance will make a welcome addition to the family.

Omega caters to style-savvy customers who look for balance between stunning form and clever function. This means a combination of sleek, chic, sophisticated design yet effortless functionality. And we source from the best. The best craftsmanship. The best innovation. From the best international design-houses.

All brought together under an appliance that stands for design-led balance.

Please take the time to read through the following instruction manual to familiarise yourself with the installation, operation requirements and maintenance to ensure optimum performance.

#### **Further Information**

For important information about your Omega Appliance such as warranty registration, manuals, features, and specifications please visit <u>omegaappliances.com.au</u> (if you are in Australia) and <u>omegaappliances.co.nz</u> (if you are in New Zealand) or contact our Customer Care team on the below email or phone numbers.

#### **Registering Your Warranty**

For peace of mind you can register your warranty at <u>omegaappliances.com.au</u>. Further information on the Warranty can be found at the end of this manual.

#### **Contact Us**

Our customer service team is here to help you with any question or concern. Both teams are on call Monday to Friday 9.00am to 5.00pm and of course you can always send an email at your convenience.

Australia Contact Details Monday to Friday 9.00am – 5.00pm Email: <u>support@residentiagroup.com.au</u> Phone: 1300 11 4357 New Zealand Contact Details Monday to Friday 9.00am – 5.00pm Email: <u>customercare@monacocorp.co.nz</u> Phone: 09 415 6000

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#### READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

Due to continual product development, Omega reserves the right to alter specifications and appearances without notice.

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## **Disposal Information**

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- Most of the packaging materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them into appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.



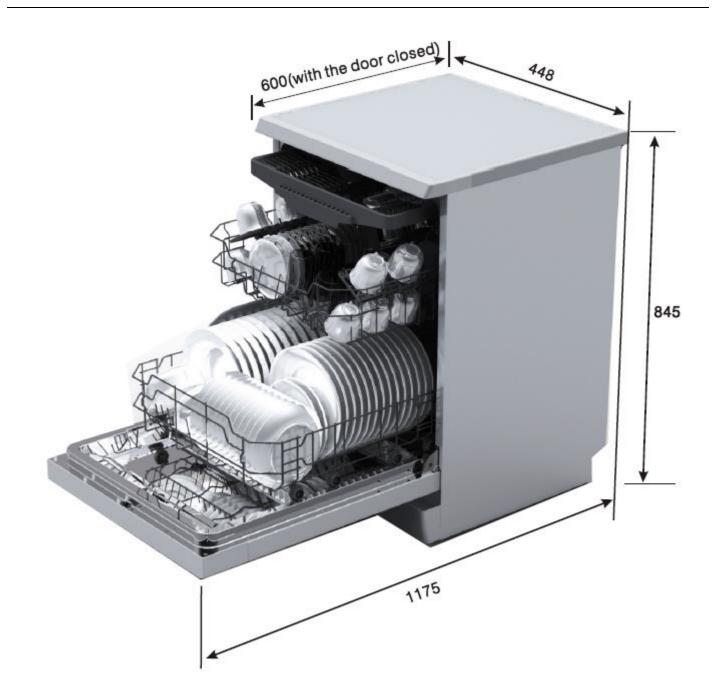
#### READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY

Please carefully read this manual before using the dishwasher, it will help you to use and maintain the dishwasher properly.

- This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of an electric shock by providing a path of least resistance of electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug.
- The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances.
- Improper connection of the equipment-grounding conductor can result in the risk of an electric shock.
- Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded. Do not modify the plug provided with the appliance; If it does not fit the outlet. Have a proper outlet installed by a qualified electrician.
- This appliance is intended to be used in household and similar applications such as:
  - o staff kitchen areas in shops, offices and other working environments;
    - o farm houses;
    - o by clients in hotels, motels and other residential type environments;
    - bed and breakfast type environments.
- Do not abuse, sit on, or stand on the door or dish rack of the dishwasher.
- Do not touch the heating element during or immediately after use.
- (This instruction is only applicable to machines with a visual heating element.)
- Do not operate your dishwasher unless all enclosure panels are properly in place. Open the door very carefully if the dishwasher is operating, there is a risk of water squirting out.
- Do not place any heavy objects on or stand on the door when it is open. The appliance could tip forward.
- When loading items to be washed:
  - Locate sharp items so that they are not likely to damage the door seal;
  - WARNING: KNIVES AND OTHER UTENSILS WITH SHARP POINTS MUST BE LOADED IN THE BASKET WITH THEIR POINTS DOWN OR PLACED IN A HORIZONTAL POSITION
- When using your dishwasher, you should prevent plastic items from coming into contact with the heating element (This instruction is only applicable to machines with a visual heating element).
- Do not wash plastic items unless they are marked dishwasher safe or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Use only detergent and rinse additives designed for an automatic dishwasher.
- Never use soap, laundry detergent, or hand washing detergent in your dishwasher. Keep these products out of the reach of children.
- Keep children away from detergent and rinse aid, keep children away from the open door of the dishwasher, there could still be some detergent left inside.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- **WARNING**: Dishwasher detergents are strongly alkaline; they can be extremely dangerous if swallowed. Avoid contact with skin and eyes and keep children away from the dishwasher when the door is open.
- Check that the detergent compartment is empty after completion of the wash cycle.
- The door should not be left open, since this could present a tripping hazard.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Remove the door to the washing compartment when removing an old dishwasher from service or discarding it. Please dispose of packing materials properly.
- Use the dishwasher only for its intended function. During installation, the power supply must not be excessively or dangerously bent or flattened. Do not tamper with controls.
- The appliance is to be connected to the water mains using new hose sets and that old hose-sets should not be reused.
- The maximum number of place settings to be washed is 10.
- The maximum permissible inlet water pressure is 1Mpa.
- The minimum permissible inlet water pressure is 0 .04Mpa.



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Height:	845 mm	
Width:	448 mm	
Depth:	600 mm (with the door closed)	
Water pressure:	0.04-1.0MPa	
Power supply:	see rating label	
Capacity:	10 place settings	



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## **Installation Instructions**

#### **Positioning the Appliance**

Position the appliance in the desired location. The back should rest against the wall behind it, and the sides, along the adjacent cabinets or walls. The dishwasher is equipped with water supply and drain hoses that can be positioned either to the right or the left sides to facilitate proper installation.

#### Levelling the Appliance

Once the appliance is positioned for levelling, the height of the dishwasher may be altered via adjustment of the screwing level of the feet.

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#### **Electrical Connection**

For personal safety:

- DO NOT USE AN EXTENSION CORD OR AN ADAPTER PLUG WITH THIS APPLIANCE.
- A WARNING APPLIA
  - DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE EARTHING CONNECTION FROM THE POWER CORD.

Please look at the rating label to know the rating voltage and connect the dishwasher to the appropriate power supply. Use the required fuse 10-amp, time delay fuse or circuit breaker recommended and provide separate circuit serving only this appliance.

Ensure the voltage and frequency of the power supply corresponds to those on the rating plate. Only insert the plug into an electrical socket which is earthed properly. If the electrical socket to which the appliance must be connected is not appropriate for the plug, replace the socket, rather than using an adaptor or the like as they could cause overheating and burns.

#### **Grounding Instructions**

This appliance must be earthed. In the event of a malfunction or breakdown, earthing will reduce the risk of electric shock by providing a path of least resistance for the electric current. This appliance is equipped with a cord having an equipment-earthing conductor and an earthing plug. The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local standards and requirements.



## Installation Instructions

#### How to Connect the Safety Supply Hose

The appliance must be connected to the water mains using new hose-sets (agua stop). The old hose-sets should not be reused.

Water pressure must be between 0.04 MPa and 1 MPa. If the pressure is below the minimum consult our Service Department for advice.

- 1. Pull The safety supply hoses completely out from storage compartment located at rear of dishwasher.
- 2. Tighter the screws of the safety supply hose to the faucet with thread 3/4inch.
- 3. Turn water fully on before starting the dishwasher.

#### About the Safety Supply Hose

The safety supply hose consists of the double walls. The hose's system guarantees its intervention by blocking the flow of water in case of the supply hose breaking and when the air space between the supply hose itself and the outer corrugated hose is full of water.

WARNING: A hose that attaches to a sink spray can burst if it is installed on the same water line as the dishwasher. If your sink has one, it is recommended that the hose be disconnected and the hole plugged.

#### How to Disconnect the Safety Supply Hose

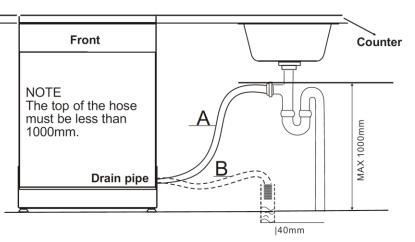
- 1. Turn off the water.
- 2. Release the water pressure by depressing the pressure release button. This relieves water pressure and protects you, and the room, from severe splashing.
- 3. Unscrew the safety supply hose from the faucet.

#### **Cold Water Connection**

Connect the cold water supply hose to a threaded 3/4(inch) connector and make sure that it is fastened tightly in place. If the water pipes are new or have not been used for an extended period of time, let the water run to make sure that the water is clear and free of impurities. If this precaution is not taken, there is a risk that the water inlet can get blocked and damage the appliance.

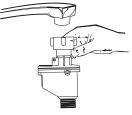
#### **Drain Hose Connection**

Insert the drain hose into a drain pipe with a minimum diameter of 40mm, or let it run into the sink, making sure to avoid bending or crimping it. The top of the hose must be less than 1000mm.



Please connect the drain hose according to point A or B







## **Installation Instructions**

#### How to Drain Excess Water from Hoses

If the sink is more than 1000mm higher than the floor, the excess water in hoses cannot be drained directly into the sink. It will be necessary to drain excess water from hoses into a bowl or suitable container that is held outside and lower than the sink.

#### Water Outlet

Connect the water drain hose. The drain hose must be correctly fitted to avoid water leaks. Ensure that the water drain hose is not kinked or squashed.

#### **Extension Hose**

If you need a drain hose extension, make sure to use a similar drain hose. It must be no longer than 4 metres, otherwise the cleaning effect of the dishwasher could be reduced.

#### **Syphon Connection**

The waste connection must be at a height less than 1000 mm (maximum) from the bottom of the dish. The water drain hose should be fixed.

#### Before Starting the Dishwasher

The following things should be checked before starting the dishwasher:

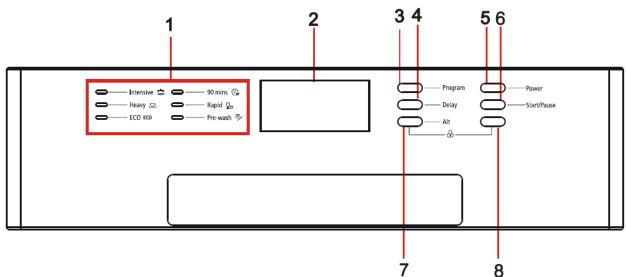
- 1. The dishwasher is level and fixed properly.
- 2. The inlet valve is open.
- 3. There is a leakage at the connections of the conducts.
- 4. The wires are tightly connected.
- 5. The power is switched on.
- 6. The inlet and drain hoses are knotted.
- 7. All packing and print materials should be taken out of the dishwasher.

## **Quick Operating Quide**

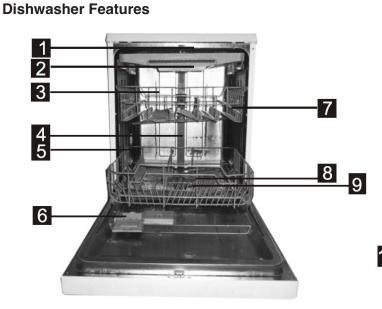
Switch on the appliance.	Open the door, press the On/Off button to switch on the appliance.
Fill the detergent dispenser.	Compartment A: For each wash cycle. Compartment B: For programs with pre-wash only. (Follow the user instructions)
Check the rinse aid level.	Mechanical indicator C. Electric indicator on control panel (if provided).
Load the baskets.	Scrape off any large food particles. Soften remnants of burnt food in pans, then load the baskets. Refer to the dishwasher loading instructions.
Select a program.	Close the door, press the Program button until the selected program lights up.
Running the dishwasher.	Turn on the water tap and press the Start/Pause Button. The machine will start working after about 10 seconds.
Changing the program.	<ol> <li>A running cycle can only be modified if it has been running for a short time. Otherwise, the detergent may have already been released and the water already drained. If in this case, the detergent dispenser must be refilled.</li> <li>Press the Start/Pause button, the machine will be in standby state, press the program button more than 3 seconds then you can change the program to the desired cycle setting.</li> <li>Press the Start/Pause Button, the dishwasher will run after 10 seconds.</li> </ol>
Adding forgotten dishes to the dishwasher.	<ol> <li>Press the Start/Pause Button to stop the washing.</li> <li>Open the door a little.</li> <li>After the spray arms stop working, you can open the door completely.</li> <li>Add forgotten dishes.</li> <li>Close the door.</li> <li>Press the Start/Pause Button, the dishwasher will run after 10 seconds.</li> <li>Warning: Open the door carefully as hot steam may be released.</li> </ol>
If the appliance is switched off during a wash cycle.	If the appliance is switched off during a wash cycle, when switched on again please re-select the washing cycle and operate the dishwasher according to the original Power-on state.
Switch off the appliance.	When the working cycle is finished, the buzzer of the dishwasher will sound 8 times, then stop. Turn off the appliance using the On/Off Button. If the appliance was under standby mode, it will power off automatically after 30 minutes without any operation.
Turn off the water tap, unload the dishes.	<b>Warning</b> : Wait a few minutes (about 15 minutes) before unloading the dishwasher to avoid scalding, as the dishes and utensils are still hot and more susceptible to breaking. Unload the appliance, starting from the lower basket.



#### **Control Panel**



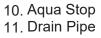
- 1. Program indicators: To show which program you have chosen.
- 2. Display screen: To show the reminding time and the state (running state, delay time etc)
- 3. Program Button: To Press the button to select appropriate Program.
- 4. Delay Button: To Press the button to delay.
- 5. Power Button: To turn on/off the power supply.
- 6. Start /Pause button: To start the selected washing program or pause the washing program when the machine is working.
- 7. Extra dry Button: Press the button to select the Extra dry function.
- 8. Child lock button: Press the two buttons simultaneously to lock the program.



- 1. Top Spray Arm
- 4 Inner Pipe
- Cutlery Rack
   Upper Basket
- 5. Lower Basket
- 6. Dispenser



- 7. Cup Shelf
- 8. Spray Arms
   9. Filter Assembly





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#### Prior to Using for the First Time

Before using your dishwasher for the first time:

- a. Fill the rinse aid dispenser
- b. Fill in detergent

#### **Rinse Aid Dispenser**

The rinse aid is released during the final rinse to prevent water from forming droplets on your dishes, which can leave spots and streaks. It also improves drying by allowing water to roll off the dishes. Your dishwasher is designed to use liquid rinse aids. The rinse aid dispenser is located inside the door next to the detergent dispenser. To fill the dispenser, open the cap and pour the rinse aid into the dispenser until the level indicator turns completely black. The volume of the rinse aid container is about 110ml.

#### **Function of Rinse Aid**

Rinse aid is automatically added during the last rinse, ensuring thorough rinsing, and spot and streak free drying.

**Attention**: Only use branded rinse aid for dishwasher. Never fill the rinse aid dispenser with any other substances (e.g., Dishwasher cleaning agent, liquid detergent). This would damage the appliance.

#### When to Refill the Rinse Aid Dispenser

If there is no rinse-aid warning light in the control panel, you can judge the amount of rinse-aid by the colour of the optical level indicator "C" located next to the cap. When the rinse-aid container is full, the whole indicator will be dark. As the rinse-aid diminishes, the size of the dark dot decreases. You should never let the rinse aid get below 1 / 4 full.

As the rinse aid diminishes, the size of the black dot on the rinse aid level indicator changes, as illustrated below.

- Full
- 3 / 4 full
- 1 / 2 full
- ⊙ 1 / 4 full Should refill to eliminate spotting
- Empty

#### How to fill the Rinse Aid Dispenser





- 1 To open the dispenser, turn the cap to the "open" (left) arrow and lift it out.
- 2 Pour the rinse aid into the dispenser, being careful not to overfill.
- 3 Replace the cap by inserting it aligned with "open" arrow and turning it to the closed (right) arrow.

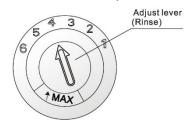
Be careful not to overfill the dispenser, because this could cause over sudsing. Wipe away any spills with a damp cloth. Don't forget to replace the cap before you close dishwasher door.

Attention: Clean up any rinse aid spill during filling with an absorbent cloth to avoid excess foaming during the next wash.



#### **Adjusting Rinse Aid Dispenser**

The rinse aid dispenser has six or four settings. Always start with the dispenser set on "4". If spots and poor



drying are a problem, increase the amount of rinse aid dispensed by removing the dispenser lid and rotating the dial to "5". If the dishes still are not drying properly or are show spots, adjust the dial to the next higher lever until your dishes are spot-free. The recommended setting is "4". (Factory value is "4".)

**NOTE**: Increase the dose if there are drops of water or lime spots on the dishes after washing. Reduce it if there are sticky whitish stains on your dishes or a bluish film on glassware or knife blades.

#### Detergent

Detergents have chemical ingredients that are necessary to remove dirt, crush dirt and transport it out of the dishwasher. Most of the commercial quality detergents are suitable for this purpose.

There are 3 types of detergents:

- 1. With phosphate and with chlorine
- 2. With phosphate and without chlorine
- 3. Without phosphate and without chlorine

Normally new pulverised detergent is without phosphate. Thus, the water softener function of phosphate is not given. If detergents without phosphate are used in the case of hard water often white spots appear on dishes and glasses. In this case, please add more detergent to reach better results. Detergents without chlorine do only bleach a little. Strong and coloured spots will not be removed completely. In this case, please choose a program with a higher temperature.

#### **Concentrated Detergent**

Based on their chemical composition, detergents can be split in two basic types:

- Conventional, alkaline detergents with caustic components
- Low alkaline concentrated detergents with natural enzymes

The use of normal washing programs in combination with concentrated detergents reduces pollution and is good for your dishes; these wash programs are specifically matched to the dirt-dissolving properties of the enzymes of the concentrated detergent. For this reason normal wash programs in which concentrated detergents are used can achieve the same results that can otherwise only be achieved using intensive programs.

#### **Detergent Tablets**

Detergent tablets of different brands dissolve at different speeds. For this reason, some detergent tablets cannot dissolve and develop their full cleaning power during short programs. Therefore, please use long programs when using detergent tablets, to ensure the complete removal of detergent residuals.

#### **Detergent Dispenser**

The dispenser must be refilled before the start of each wash cycle following the instructions provided in the wash cycle table. Your dishwasher uses less detergent and rinse aid than a conventional dishwasher. Generally, only one tablespoon of detergent is needed for a normal wash load. More heavily soiled items need more detergent. Always add the detergent just before starting the dishwasher, otherwise it could get damp and will not dissolve properly.

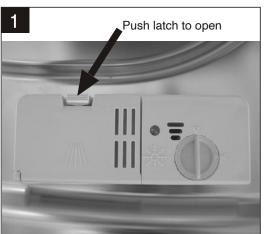


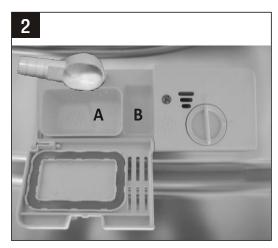


#### **Proper Use of Detergent**

Use only detergent specifically made for the use in dishwashers. Keep your detergent fresh and dry. Don't put powdered detergent into the dispenser until you're ready to wash dishes.

#### **Adding Detergent to Dispenser**





A. For main wash detergent. B. For pre-wash detergent.

#### **Fill in Detergent**

- 1. Fill the detergent dispenser with detergent. The marking indicates the dosing levels. Note: Please observe the manufacturers dosing and storage Recommendations as stated on the detergent packaging.
- 2. Close the lid and press until it locks in place.
- 3. If the dishes are heavily soiled, place an additional detergent dose in the pre-wash detergent chamber. This detergent will take effect during the pre-wash phase.

#### NOTE:

- If the lid is closed: push the latch to open. •
- Always add the detergent just before starting each wash cycle. Only use branded detergent and rinse aid for dishwasher.
- Please be aware that soiling levels and water hardness can affect wash results.
- Please observe the manufacturer's recommendations on the detergent packaging.



#### WARNING

Dishwasher detergent is corrosive. Take care to keep it out of reach of children.





#### Loading the Dishwasher Baskets

Recommendations:

- Consider buying utensils which are identified as dishwasher-proof.
- Use a mild detergent that is described as 'kind to dishes'. If necessary, seek further information from the detergent manufacturers.
- For particular items, select a program with as low temperature as possible.
- To prevent damage, do not take glass and cutlery out of the dishwasher immediately after the program has ended.

#### Suitability for use in the dishwasher:

#### Not suitable for use

- Cutlery with wooden, horn china or mother-ofpearl handles.
- Plastic items that are not heat resistant.
- Older cutlery with glued parts that are not temperature resistant.
- Bonded cutlery items or dishes.
- Pewter or copper items.
- Crystal glass.
- Steel items subject to rusting.
- Wooden platters.
- Items made from synthetic fibres

#### Attention before or after loading the Dishwasher Baskets

(For the best performance of the dishwasher, follow these loading guidelines. Features and appearance of baskets and cutlery baskets may vary from your model.)

Scrape off any large food particles. Soften remnants of burnt food in pans. It is not necessary to rinse the dishes under running water.

Place objects in the dishwasher in following way:

- 1. Items such as cups, glasses, pots/pans, etc. are faced downwards.
- 2. Curved items, or ones with recesses, should be loaded aslant so that water can run off.
- 3. All utensils are stacked securely and cannot tip over.
- 4. All utensils are placed in the way that the spray arms can rotate freely during washing.

**NOTE**: Very small items should not be washed in the dishwasher as they could fall out of the basket.

- Load hollow items such as cups, glasses, pans etc. With the opening facing downwards so that water cannot collect in the container or a deep base.
- Dishes and items of cutlery must not lie inside one another, or cover each other. To avoid damage to glasses, they must not be touched.
- Load large items which are most difficult to clean into the lower basket.
- The upper basket is designed to hold more delicate and lighter dishware such as glasses, coffee and tea cups.
- Long bladed knives stored in an upright position are a potential hazard!
- Long and/or sharp items of cutlery such as carving knives must be positioned horizontally in the upper basket.
- Please do not overload your dishwasher. This is important for good results and for reasonable consumption of energy.

To prevent water dripping from the upper basket into the lower basket, we recommend that you empty the lower basket first and then the upper basket.



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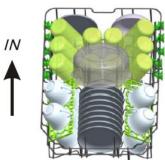
#### Limited suitability

- Some types of glasses can become dull after a large number of washes.
- Silver and aluminium parts have a tendency to discolour during washing.
- Glazed patterns may fade if machine washed frequently.

#### Loading Normal Dishware

#### Loading the Upper Basket

The upper basket is designed to hold more delicate and lighter dishware such as glasses, coffee and tea cups and saucers, as well as plates, small bowls and shallow pans (as long as they are not too dirty). Position the dishes and cookware so that they will not get moved by the spray of water.

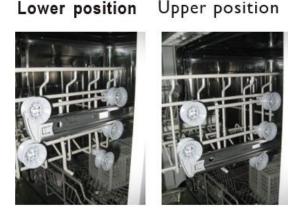


Please be reminded that:

- Pots, serving bowls, etc, must always be placed top down.
- Deep pots should be slanted to allow water to flow out.
- The Bottom Basket features folding spikes so that larger or more pots and pans can be loaded.

#### Adjusting the Upper Basket

The height of the upper basket can be adjusted in order to create more space for large utensils both for the upper/lower basket. The height of the upper basket can be adjusted by lifting up the basket for the upper position and pull the handle to lower the upper basket. See the image below:



Wheels

#### Loading the Lower Basket

We suggest that you place large items and the most difficult to clean items are to be placed into the lower basket: such as pots, pans, lids, serving dishes and bowls, as shown in the figure below. It is preferable to place serving dishes and lids on the side of the racks in order to avoid blocking the rotation of the top spray arm.



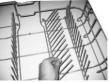
#### Folding Back the Cup Shelves

For better stacking of pots and pans, the spikes can be folded down as show in the picture right.



#### Folding Spikes of Lower Basket

For better stacking of pots and pans, the spikes can be folded down.

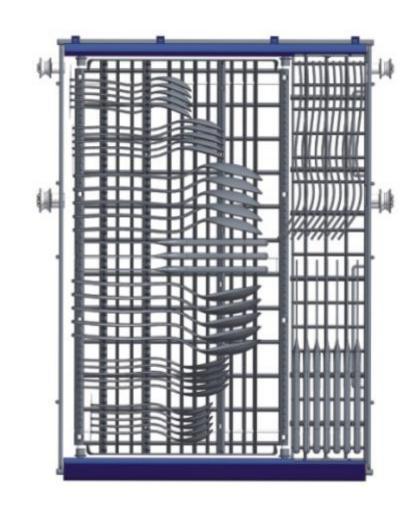






#### **Cutlery Basket**

Cutlery should be placed in the cutlery rack separately from each other in the appropriate positions, and do make sure the utensils do not nest together, this may cause bad performance.



For personal safety and a top-quality cleaning, place the silverware in the basket making sure that:

- They do not nest together.
- Silverware is placed with the male face up.
- Long utensils in the middle.



#### Wash Cycle Table

Note:  $(\star)$  Means need to fill with rinse aid.

Program	Cycle Selection Information	Description of Cycle	Detergent pre/main	Running time(min)	Energy (kWh)	Water (L)	Rinse Aid
	loads, such as pots, pans, casserole dishes and dishes that have been sitting with dried food on	Pre-wash (50 C) Wash (60 C) Rinse Rinse Rinse (70 C) Drying	5/22.5g (Or All in1)	170	1.4	15.5	*
Heavy	such as pots, plates, glasses and lightly soiled	Pre-wash (45 C) Wash (55 C) Rinse Rinse (65 C) Drying	5/22.5g (Or All in1)	180	1.1	12	$\star$
ECO *AS/NZS 2007.1			5/22.5g (Or All in1)	180	0.506	11	*
	For lightly soiled crockery and glass.	Wash (65 C) Rinse Rinse (65 C) Drying	27g (Or All in1)	90	1.15	11.5	$\star$
	soiled loads that do not	Wash (45 C) Rinse (50 C) Rinse (55 C)	20g	30	0.7	10	$\star$
	A shorter wash for lightly soiled loads that do not need drying.	Prewash	/	15	0.02	3.5	/

**NOTE**: Extra Drying Function is available for the following programs: Intensive, Heavy, Normal and 90-minute wash program. When selected on any of these programs, the temperature increases between 3-4 degrees during the rinse cycle (up to maximum of 69 degrees), it will also extend the drying cycle part of this program anywhere between 5 to 20 minutes to what is shown above.

\*AS/NZS 2007.1: This program is the test cycle. The information for comparability test in accordance with AS/NZS 2007.1, as follows:

- Capacity: 10 setting
- Position Upper basket: upper wheels on rails
- Rinse aid setting: 6



#### **Turning on the Appliance**

Starting a cycle wash:

- 1 Draw out the lower and upper basket, load the dishes and push them back. It is commended to load the lower basket first, then the upper one.
- 2 Pour in the detergent.
- 3 Insert the plug into the socket. The power supply is 220-240 VAC /50 HZ, the specification of the socket is 10A 250VAC. Make sure that the water supply is turned on to full pressure.
- 4 Close the door, press the On/Off button to switch on the machine.
- 5 Press the program button, the wash program will be changed as following direction: Normal->90min->Rapid->Pre-wash->Intensive->Heavy

If a program is selected, the responding light will be on. Then press the Start/Pause button, the dishwasher begins to start.

#### **Changing the Program**

A cycle that is underway can only be modified if it has only been running for a short time. Otherwise, the detergent may have already been released, and the appliance may have already drained the wash water. In this case, the detergent dispenser must be refilled.

Press the Start/Pause button, the machine will be in standby state, press the program button more than 3s then you can change the program to the desired cycle setting.

**NOTE**: If you open the door during a wash cycle, the machine will pause. After you close the door, the machine will keep on working after 10 seconds.

#### Forgot to Add a Dish

A forgotten dish can be added any time before the detergent cup opens:

- 1. Press the Start/Pause Button to stop the washing.
- 2. Open the door a little.
- 3. After the spray arms stop spinning, you can open the door completely.
- 4. Add forgotten dishes.
- 5. Close the door
- 6. Press the Start/Pause Button, the dishwasher will run after 10 seconds.

#### At the End of the Wash Cycle

When the working cycle has finished, the buzzer of the dishwasher will sound for 8 seconds, then stop. Turn off the appliance using the ON/OFF button, shut off the water supply and open the door of the dishwasher. Wait for a few minutes before unloading the dishwasher to avoid scald the dishes and utensils are still hot and more susceptible to breakage. They will also dry better.

#### Switch Off the Dishwasher

The Led screen is on but the colon icon is not blinking, only in this case the programme has ended.

- 1. Switch off the dishwasher by pressing the ON/OFF button.
- 2. Turn off the water tap.

#### Open the door carefully.

Hot dishes are sensitive to knocks. The dishes should be allowed to cool down around 15 minutes before removing from the appliance.

Open the dishwasher's door, leave it ajar and wait a few minutes before removing the dishes. In this way they will be cooler and the drying will be improved.

#### Unloading the dishwasher

It is normal that the dishwasher is wet inside.

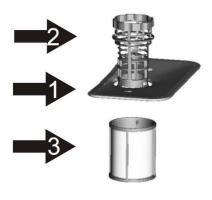
Empty the lower basket first and then the upper one. This will avoid water dripping from the upper Basket onto the dishes in the lower one.

Warning: It is dangerous to open the door whilst washing. Hot water may scald you.



#### **Filtering System**

The filter prevents larger remnants of food or other objects from getting inside the pump. The residues may block the filter, in this case they must be removed.



The filter system consists of a coarse filter, a flat (Main filter) and a microfilter(Fine filter).

Main filter

Food and soil particles trapped in this filter are pulverized by a special jet on the lower spray arm and washed down to drain.

#### Coarse filter 2

Larger items, such as pieces of bones or glass, that could block the drain are trapped in the coarse filter. To remove the items caught by this filter, gently squeeze the tap on the top of this filter and lift it out.

#### Fine filter

This filter holds soil and food residues in the sump area and prevents it from being redeposit on the dishes during wash cycle.

#### **Filter Assembly**

The filter efficiently removes food particles from the wash water, allowing it to be recycled during the cycle. For best performance and results, the filter must be cleaned regularly. For this reason, it is a good idea to remove the larger food particles trapped in the filter after each wash cycle by rinsing the semicircular filter and cup under running water. To remove the filter device, pull the cup handle in the upward direction.

**Warning:** The dishwasher must never be used without the filters. Improper replacement of the filter may reduce the performance level of the appliance and damage dishes and utensils.

Remove filter for cleaning:



Turn the filter in an anti-clockwise direction.



Lift the filter assembly up.

Note: Reverse the above procedure to install the filter system.

- Inspect the filters for blocking after every time the dishwasher has been used.
- By unscrewing the coarse filter, you can remove the filter system. Remove any food remnants and clean the filters under running water.
- The entire filter assembly should be cleaned once a week.





## Maintenance and Cleaning

#### **Cleaning the Filter**

To clean the coarse filter and the fine filter, use a cleaning brush. Reassemble the filter parts as shown in the figures on the last page and reinsert the entire assembly in the dishwasher, positioning it in its seat and pressing downwards.

Warning: When cleaning the filters, don't knock on them. Otherwise, the filters could be contorted and the performance of the dishwasher could be decreased.

#### Caring for the Dishwasher

The control panel can be cleaned by using a lightly dampened cloth. After cleaning, make sure to dry it thoroughly.

For the exterior, use a good appliance polish wax. Never use sharp objects, scouring pads or harsh cleaners on any part of the dishwasher.

#### **Cleaning the Door**

To clean the edge around the door, you should use only a soft warm, damp cloth. To avoid penetration of water into the door lock and electrical components, do not use a spray cleaner of any kind.

Warning: Never use a spray cleaner to clean the door panel as it may damage the door lock and electrical components. Abrasive agents or

some paper towels should not be used because of the risk of scratching or leaving spots on the stainless steel surface.

#### **Protect Against Freezing**

Please take frost protection measures on the dishwasher in winter. Every time after washing cycles, please operate as follows:

- 1. Cut off the electrical power to the dishwasher.
- 2. Turn off the water supply and disconnect the water inlet pipe from the water valve.
- 3. Drain the water from the inlet pipe and water valve. (Use a pan to gather the water)
- 4. Reconnect the water inlet pipe to the water valve.
- 5. Remove the filter at the bottom of the tub and use a sponge to soak up water in the sump.

Note: If your dishwasher cannot work because of ice, please contact professional service persons.

#### **Cleaning the Spray Arms**

It is necessary to clean the spray arms regularly for hard water chemicals will clog the spray arm jets and bearings.

- To remove the upper spray arm, hold the nut, rotate the arm clockwise to remove it.
- To remove the lower spray arm, pull out the spray arm upward.
- Wash the arms in soapy and warm water and use a soft brush to clean the jets. Replace them after rinsing them thoroughly.









## How to Keep Your Dishwasher in Shape

#### After Every Wash

After every wash, turn off the water supply to the appliance and leave the door slightly open so that moisture and odours are not trapped inside.

#### **Remove the Plug**

Before cleaning or performing maintenance, always remove the plug from the socket.

#### No Solvents or Abrasive Cleaning

To clean the exterior and rubber parts of the dishwasher, do not use solvents or abrasive cleaning products. Only use a cloth with warm soapy water.

To remove spots or stains from the surface of the interior, use a cloth dampened with water and a little vinegar, or a cleaning product made specifically for dishwashers.

#### When not in Use for a Long Time

It is recommended that you run a wash cycle with the dishwasher empty and then remove the plug from the socket, turn off the water supply and leave the door of the appliance slightly open. This will help the door seals to last longer and prevent odours from forming within the appliance.

#### Moving the Appliance

If the appliance must be moved, try to keep it in the vertical position. If absolutely necessary, it can be positioned on its back.

#### Seals

One of the factors that cause odours to form in the dishwasher is food that remains trapped in the seals. Periodic cleaning with a damp sponge will prevent this from occurring.



## Troubleshooting

#### **Error Codes**

When some malfunctions occur, the appliance will display error codes to warn you:

Codes	Meanings	Possible Causes	
E1	Longer inlet time.	Faucet is not opened, or water intake is restricted, or water pressure is too low.	
E3	Not reaching required temperature	Malfunction of heating element.	
E4	Overflow.	Some element of dishwasher leaks.	
E8	Failure of orientation of distributary valve	Circuit is open or broken distributary valve.	
Ed	Failure of communication between main PCB with display PCB	Open circuit or break wiring for the communication	

Warning: If overflow occurs, turn off the main water supply before calling a service. If there is water in the base pan because of an overfill or small leak, the water should be removed before restarting the dishwasher.

Review the chart below for solutions to potential issues.

Problem	Possible Causes	What to Do
	Fuse blown, or the circuit breaker tripped	Replace fuse or reset circuit breaker. Remove any other appliances sharing the same circuit with the dishwasher.
Dishwasher doesn't start	Power supply is not turned on	Make sure the dishwasher is turned on and the door is closed securely. Make sure the power cord is properly plugged into the wall socket.
	Water pressure is low.	Check that the water supply is connected properly and the water is turned on.
	Door of dishwasher not properly closed.	Make sure to close the door properly and latch it.
	Kink in drain hose	Check drain hose.
	Filter clogged	Check the coarse filter.
Water not pumped from dishwasher	Kitchen sink clogged	Check the kitchen sink to make sure it is draining well. If the problem is the kitchen sink not draining, you may need a plumber rather than a serviceman for dishwashers.
Suds in the tub	Improper detergent	Use only the special dishwasher detergent to avoid suds. If this occurred, open the dishwasher and let suds evaporate. Add 1 gallon of cold water to the tub. Close and latch the dishwasher, then select any cycle. Dishwasher will drain out the water at the first step. Open the door after draining is stop and check if the suds is disappeared. Repeat if necessary.
	Spilled rinse-aid	Always wipe up rinse-aid spills immediately.
Stained tub interior	Detergent with colourant was used	Make sure that the detergent is the one without colourant.



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## Troubleshooting

Drohlam	Bossible Courses	What to Do
Problem	Possible Causes	What to Do
White film on inside surface Hard water minerals		To clean the interior, use a damp sponge with dishwasher detergent and wear rubber gloves. Never use any other cleaner than dishwasher detergent for the risk of foaming or suds.
There are rust stains on cutlery	The affected items are not corrosion resistant	The items should be corrosion resistant.
Knocking noise in the wash cabinet	A spray arm is knocking against an item in a basket	Interrupt the program, and rearrange the items which are obstructing the spray arm.
Rattling noise in the wash cabinet	Items of crockery are loose in the wash cabinet	Interrupt the program and rearrange the items of crockery.
Knocking noise in the water pipes	This may be caused by on- site installation or the cross- section of the piping.	This has no influence on the dishwasher function. if in doubt, contact a suitably qualified plumber.
	The dishes were not loaded correctly.	See notes in " Loading the Dishwasher Baskets ".
	The program was not powerful enough.	Select a more intensive program. See" Wash Cycle Table ".
The dishes are not	Not enough detergent was dispensed.	Use more detergent, or change your detergent.
clean	Items are blocking the path of spray arms	Rearrange the items so that the sprayer can rotate freely.
	The filter combination is not clean or is not correctly fitted. This may cause the spray arm jets get blocked.	Clean and/or fit the filter combination correctly. Clean the spray arm jets. See "Cleaning the Spray Arms".
Cloudiness on glassware	Combination of soft water and too much detergent.	Use less detergent if you have soft water and select a shortest cycle to wash the glassware and to get them clean.
Black or grey marks on dishes	Aluminium utensils have rubbed against dishes.	Use a mild abrasive cleaner to eliminate those marks.
Detergent left in dispenser cups	Dishes block detergent cup opens.	Re-loading the dishes properly.
	Improper loading	Load the dishwasher as suggested in the directions.
	Too little rinse-aid	Increase the amount of rinse-aid/refill the rinse-aid dispenser.
The dishes are not drying	Dishes are removed too soon	Do not empty your dishwasher immediately after washing. Open the door slightly so that the steam can escape. Begin unloading the dishwasher only once the dishes are barely warm by touching. Empty the low basket first. This prevents water from dropping off dishes in the upper basket.
	Wrong program has been selected	In short program the rinse temperature is lower. This also lowers cleaning performance. Choose a program with a long high rinse temperature.
	Use of cutlery with a low- quality coating	Water drainage is more difficult with these items. Cutlery or dishes of this type are not suitable for washing in the dishwasher.

## WARRANTY TERMS AND CONDITIONS DISHWASHERS

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

#### 1. IN THIS WARRANTY

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
- (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
- (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
- (d) 'ASR' means Residentia Group authorised service representative;
- (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Ave, Burnley VIC 3121, ACN 600 546 656 in respect of Appliances purchased in Australia;
- (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
- (g) 'Warranty Period' means:
  - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 24 months, following the date of original purchase of the Appliance;
- (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
- This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.

- 3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters, seals or similar perishable parts.
- 4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
- 5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
- (a) travel of an authorised representative;
- (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
- 6. Proof of purchase is required before you can make a claim under this warranty.
- 7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
- (a) the Appliance is damaged by:
  - (i) accident
  - (ii) misuse or abuse, including failure to properly maintain or service
  - (iii) normal wear and tear
  - (iv) power surges, electrical storm damage or incorrect power supply
  - (v) incomplete or improper installation
  - (vi) incorrect, improper or inappropriate operation
  - (vii) insect or vermin infestation
  - (viii) failure to comply with any additional instructions supplied with the Appliance;

#### - THIS WARRANTY IS VALID IN AUSTRALIA ONLY -



## Warranty

- (b) the Appliance is modified without authority from Residentia Group in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced;
- (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
- This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
- 9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
- 10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
- 11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.

- 12. Missing parts are not covered by warranty. Residentia Group reserves the right to assess each request for missing parts in a case by case basis. Any parts that are not reported missing in the first week after purchase will not provide free of charge.
- 13. To enquire about claiming under this warranty, please follow these steps:
- (a) carefully check the operating instructions, user manual and the terms of this warranty;
- (b) have the model and serial number of the Appliance available;
- (c) have the proof of purchase (e.g. an invoice) available;
- (d) telephone the numbers shown below.
- 14. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

#### IMPORTANT

Before calling for service, please ensure that the steps in point 13 have been followed.

#### CONTACT SERVICE

→ Service: 1300 11 HELP (4357)

The Australian Consumer Law requires the inclusion of the following statement with this warranty:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### - THIS WARRANTY IS VALID IN AUSTRALIA ONLY -





## Notes



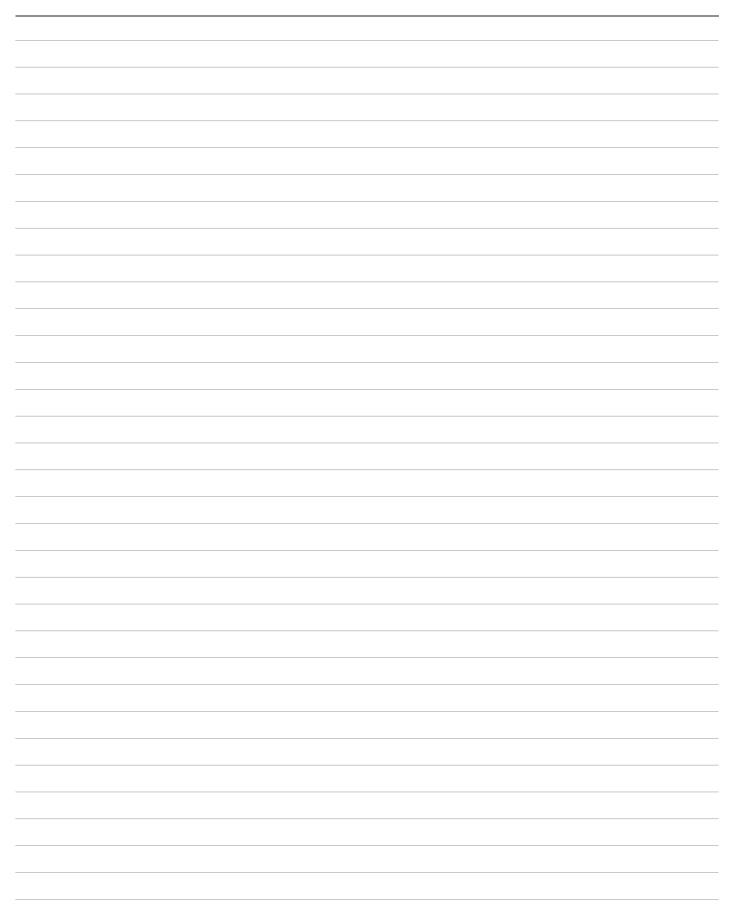


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## Notes





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