# omega

**Instruction Manual** 

Double Drawer Dishwasher

Model ODD614XBLACK

## Thank you for purchasing an Omega appliance

Tailored for the modern aesthetic and lifestyle of busy people, your new Omega Appliance will make a welcome addition to the family.

Omega caters to style-savvy customers who look for balance between stunning form and clever function. This means a combination of sleek, chic, sophisticated design yet effortless functionality. And we source from the best. The best craftsmanship. The best innovation. From the best international design-houses.

All brought together under an appliance that stands for design-led balance.

Please take the time to read through the following instruction manual to familiarise yourself with the installation, operation requirements and maintenance to ensure optimum performance.

#### **Further Information**

For important information about your Omega Appliance such as warranty registration, manuals, features, and specifications please visit <a href="mailto:omegaappliances.com.au">omegaappliances.com.au</a> (if you are in Australia) and <a href="mailto:omegaappliances.co.nz">omegaappliances.co.nz</a> (if you are in New Zealand) or contact our Customer Care team on the below email or phone numbers.

### **Registering Your Warranty**

For peace of mind you can register your warranty at <a href="omegaappliances.com.au">omegaappliances.com.au</a>. Further information on the Warranty can be found at the end of this manual.

#### **Contact Us**

Our customer service team is here to help you with any question or concern. Both teams are on call Monday to Friday 9.00am to 5.00pm and of course you can always send an email at your convenience.

#### **Australia Contact Details**

Monday to Friday 9.00am – 5.00pm Email: <a href="mailto:support@residentiagroup.com.au">support@residentiagroup.com.au</a>

Phone: 1300 11 4357

#### **New Zealand Contact Details**

Monday to Friday 9.00am – 5.00pm Email: <a href="mailto:customercare@monacocorp.co.nz">customercare@monacocorp.co.nz</a>

Phone: 09 415 6000

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#### READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

Due to continual product development, Omega reserves the right to alter specifications and appearances without notice.

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### **Disposal Information**

- Most of the packaging materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them into appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method
  of disposal.





## **Important Safety Warnings**

- 1. This appliance is intended to be used in household and similar applications, such as:
  - a. staff kitchen areas in shops, offices and other working environments;
  - b. farm houses;
  - c. by clients in hotels, motels and other residentialtype environments;
  - d. bed and breakfast type environments.
- 2. The appliance is not to be used by persons (including children) with reduced Physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children being supervised not to play with the appliance.
- 3. The door is not left in the open position since this could present a tripping hazard.
- 4. When loading items to be washed:
  - a. Locate sharp items so that they are not likely to damage the door seal.
  - b. **WARNING:** Knives and other utensils with sharp points must be loaded in the basket with their points facing down or placed in a horizontal position.
- 5. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- 6. After having installed the appliance, the switched outlet must always be in an accessible position.
- 7. **WARNING:** Some dishwasher detergents are strongly alkaline. They can be extremely dangerous if swallowed. Avoid contact with the skin and eyes and keep children away from the dishwasher when the door is open. Check that the detergent receptacle is empty after completion on the wash cycle.
- 8. Do not place any heavy objects on or stand on the door when it is open. The appliance could tip forward.
- 9. Check that the detergent powder is empty after completion of the wash cycle.
- 10. Use only detergent and rinse additives designed for automatic dishwasher.
- 11. Do not operate your dishwasher unless all enclosure panels are properly in place.
- 12. Never use soap, laundry detergent, or hand washing detergent in your dishwasher.
- 13. The appliance is to be connected to the water mains using new hose sets and that old hose-sets should not be reused.
- 14. During installation, the power supply cord must not be excessively or dangerously bent or flattened.
- 15. Maximum: 7 place settings top drawer.
- 16. Maximum: 7 place settings bottom drawer.
- 17. Maximum: 1 MPa inlet water pressure.
- 18. Minimum: 0.04 MPa inlet water pressure.

This appliance is for indoor use only, for household use only. To protect against the risk of electrical shock, do not immerse the unit, cord or plug in water or other liquid.

Please unplug before cleaning and maintenance the appliance .Use a soft cloth moisten with mild soap, and then use a dry cloth to wipe it again.



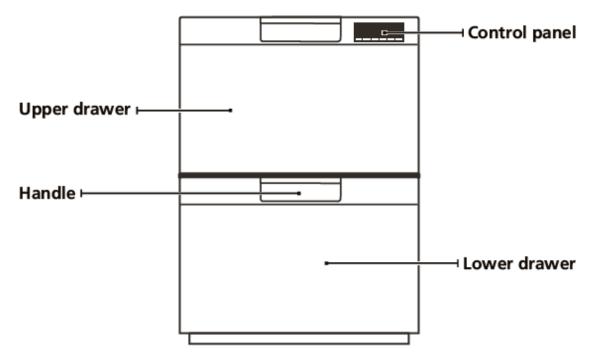


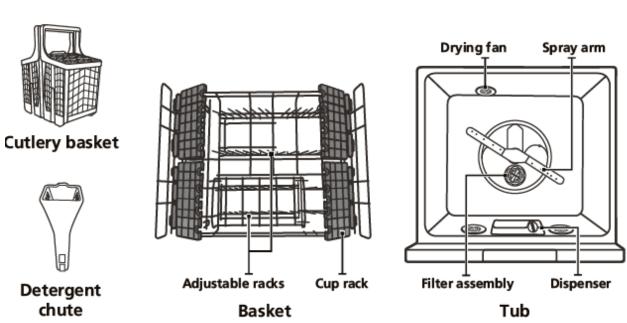
## **Product Description**

#### **IMPORTANT:**

To get the best performance from your dishwasher, read all operating instructions before using it for the first time

## **Product Overview**

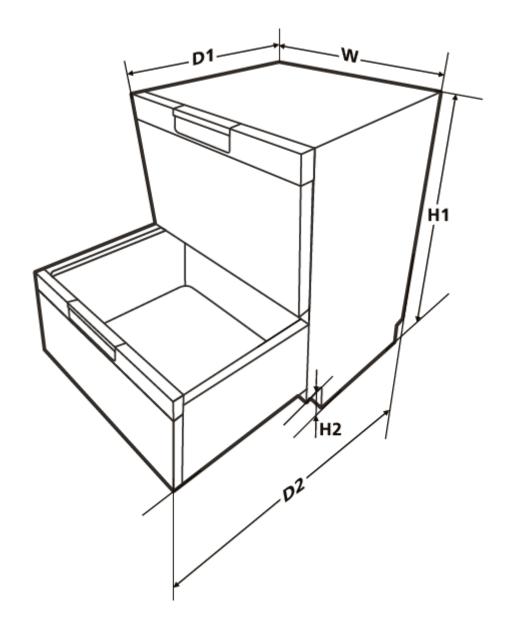








### **Product Dimensions**

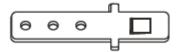


Height (H1)	820 mm
Height (H2)	85-135 (Height of kick plate)
Width (W)	595 mm
Depth (D1)	570 mm
Depth (D2)	1080 mm (Drawer open)



#### **Before Installation**

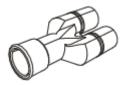
Parts supplied



Mounting brackets (4)



Wire clamps (2)



Drain hose coupling (1)



Drain hose support (1)



Screws (8)



Ensure that the inner end of the tab is protruding by one material thickness



Hose clamp (1) (for sink waste connection)



Moisture protection tape (1)



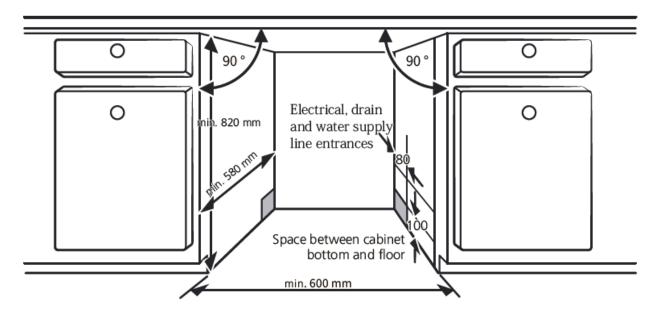
Kick plate brackets (2) (For installing kick plate)





## Prepare the cavity

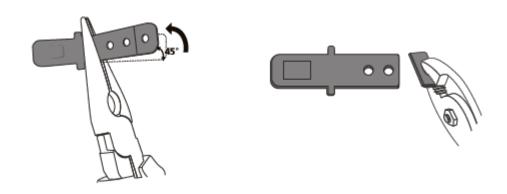
The cavity will need to conform to the dimensions in the diagram. The water supply and power point for the appliance cannot be in the dishwasher cavity. Ideally they should be in an adjacent cavity, easily accessed for isolating the product. An opening to allow the hoses and power cord to exit is required on either side of the cavity with the minimum dimensions shown.



### Prepare the dishwasher

Drawer dishwashers are unstable until they are secured to their surrounding cabinetry. Study the two options for securing offered and choose one that suits your cabinetry. Fit the mounting brackets supplied to the top or sides of the product, ensuring the locking tab effectively retains the bracket in place. Adjust the tabs if needed.

With the aid of pliers pre form the bracket to match the surface it will be fitted to. Shorten the tab if needed.







#### Installation method A: Attach top mounting brackets

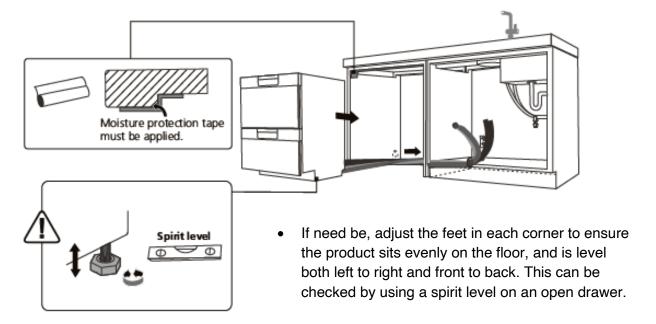


## Installation method B: Attach side mounting brackets



### Fitting the dishwasher

Position the dishwasher in the cavity so the drawer fronts are in line with the adjacent cabinetry. Draw the hoses and power cord through the opening as you slide the product in. This can be checked by using a spirit level on an open drawer.

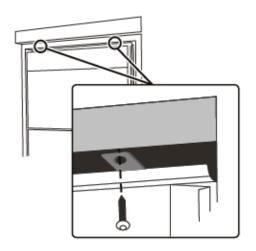


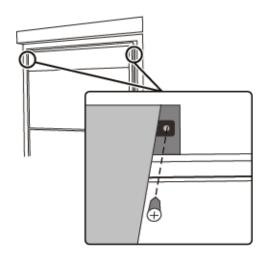




### Secure the product in place

With suitable fasteners, fix the mounting brackets to the cabinetry.

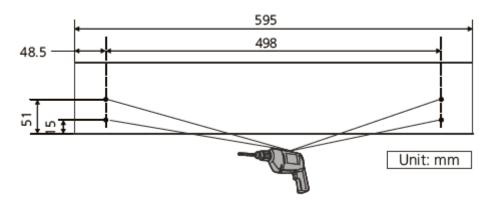




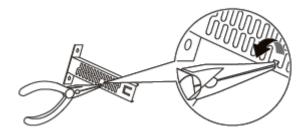
## Install the kick plate

1. Prepare a kick plate as shown.

(The mounting hole position is measured by the machine at the factory state. If the height of the feet is adjusted, the position of the mounting hole should be changed according to the actual situation.)



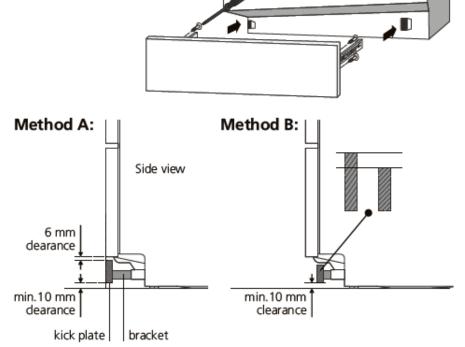
2. Set the insertion length of the kick plate and bend the bracket teeth with pliers.







3. Secure the brackets to the kick plate with screws and install the kick plate to the bottom of the dishwasher.



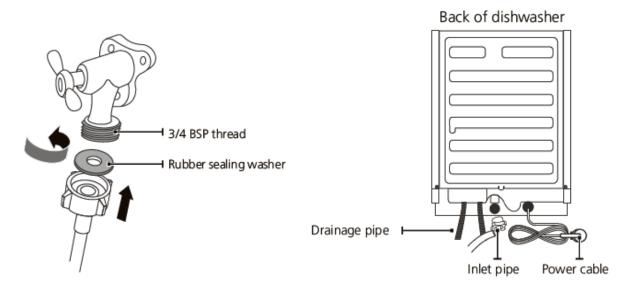
If you need to install the kick plate inside, please cut the kick plate to the appropriate height according to the actual situation, and ensure that the clearance between the bottom surface of the kick plate and the ground is at least 10 mm.

## **Cold Water Connection**

The Inlet Hose supplied requires a 3/4 inch BSP Male fitting, suitable for a flat sealing washer.

A faucet is important for isolating the supply to the dishwasher.

Ensure that the sealing washer supplied inside the hose connection is firmly in place. Check that the initial water is clean, particularly if the supply has not been used for some time.







#### **Connection Of The Drain Hose**

There are two recommended options for connecting the drain hose.

### Option A: Connecting to the sink waste

This is the typical modern method.

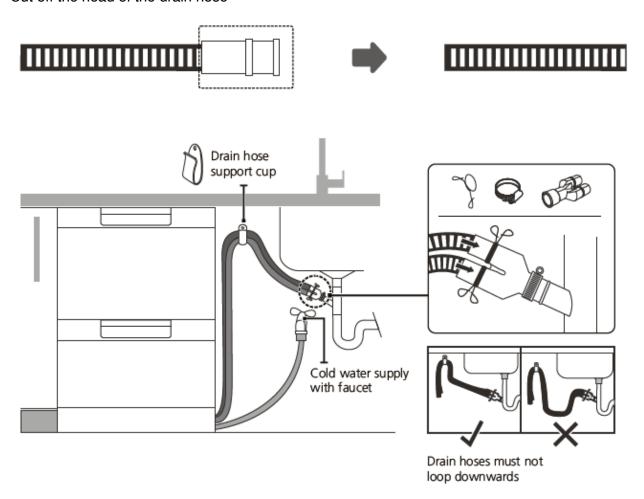
Check if your sink waste pipe has provision for this method.

Beware if it has the drain hose spigot that has never been used, it will likely be blanked off inside the spigot.

This will need careful drilling/cutting out to make it operational. Ensure that the opening you make has no ragged edges that will likely lead to debris snagging over time and causing a blockage.

First cut off the head of the drain hose. When inserting the hoses into the Y piece, wet the hose ends for ease of insertion. Insert fully. Use the hose support clip provided, install as per the illustration. Insure that the hoses have a straight run from the clip to the connection to the waste pipe.

Cut off the head of the drain hose



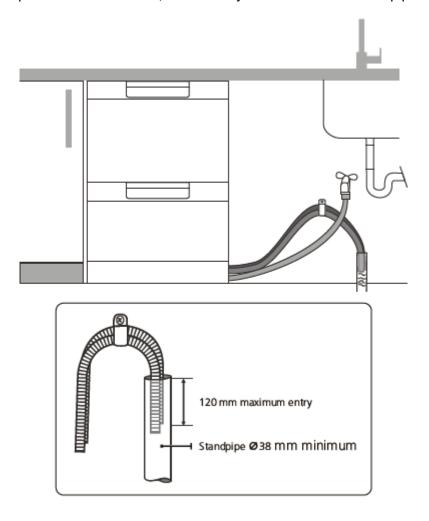




## Option B: Connecting to a standpipe

The standpipe must be a minimum diameter of 38 mm (1 1/2 inch) and requires a trap for odor control.

Use the hose support clip to secure the hoses, ensure they do not enter the standpipe more than 120 mm.



#### NOTE:

If there is surplus length of the drain hose it can be shortened. The Inlet Hose cannot be shortened.

Whilst the very first wash cycle is operating, observe all pipe and hose connections for leaks. Checking for any trace of water on the floor in the cavity where the connections are after the first full cycle is a good practice.





#### **Electrical Shock Hazard**

Disconnect electrical power before installing dishwasher.

Failure to do so could result in death or electrical shock.

The installation of the pipes and electrical equipments should be done by professionals.

#### For personal safety:

Do not use an extension cord or an adapter plug with this appliance.

Do not, under any circumstances, cut or remove the earthing connection from the power cord.

#### **Electrical requirements**

Please look at the rating label to know the rating voltage and connect the dishwasher to the appropriate power supply.

#### **Electrical connection**

Ensure the voltage and frequency of the power being corresponds to those on the rating plate. Only insert the plug into an electrical socket which is earthed properly. If the electrical socket to which the appliance must be connected is not appropriate for the plug, replace the socket, rather than using an adaptors or the like as they could cause overheating and burns.

WARNING: Ensure that proper earthing exists before use.

This appliance must be earthed. In the event of a malfunction or breakdown, earthing will reduce the risk of an electric shock by providing a path of least resistance of electric current. This appliance is equipped with a cord having an equipment-earthing conductor and an earthing plug.

The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local codes and ordinances.

Improper connection of the equipment-earthing conductor can result in the risk of an electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly earthed.

Do not modify the plug provided with the appliance; If it does not fit the outlet. Have a proper outlet installed by a qualified electrician.

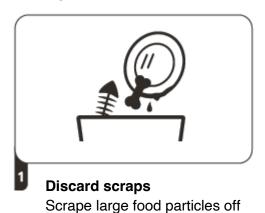
**WARNING:** After having installed the appliance, the switched outlet must always be in an accessible position.

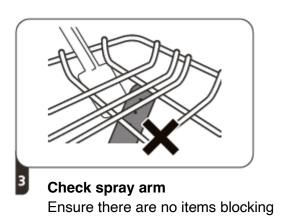




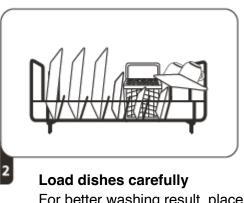
#### **QUICK USER GUIDE**

## Starting A Wash

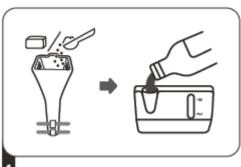






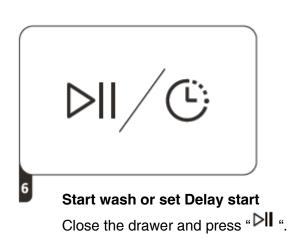


For better washing result, place the dishes properly avoiding any contact



Add detergent and check rinse aid

If the " \* " indicator is lit, or the rinse aid is below the minimum capacity line, please refill.



#### **After The Wash**

The drying fan may continue to run for a set time after that the washing cycle is over or until the drawer is open.

For best drying result, we recommend remove unloading the dishes when they have cooled down.

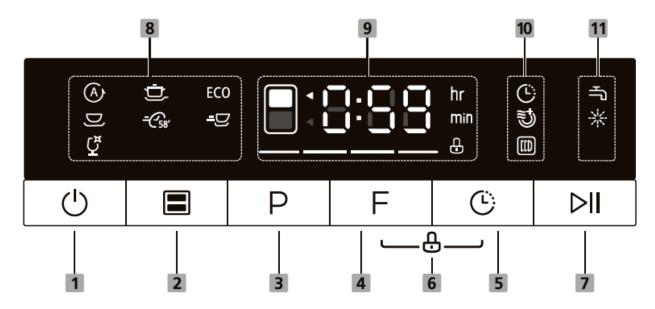
### NOTE:

- Reviewing the section on TROUBLESHOOTING TIPS will help you solve some common problems by yourself.
- If you cannot solve the problems by yourself, contact customer service or a professional technician.
- The manufacturer, following a policy of constant development and updating of the product, may make modifications without giving prior notice.
- If lost or out-of-date, a replacement copy can be found at www.omegaappliances.com.au. or responsible vendor.





## **Control Panel**



## **Operation (Button)**

1	Power	Press this button to turn on your dishwasher, the screen will light up.
2	Drawer selector	Press the button to select either upper drawer or lower drawer loaded, the corresponding indicator will light up.
3	Program selector	Press this button to select the appropriate washing program, the selected program indicator will light up.
4	Option selector	Press the button to select an option, corresponding indicator will be lit.  Press and hold the Option button for 3 seconds in standby mode to run the Dry & Fresh option immediately.
5	Delay start	Press the button to increase the delay start time. Delay a cycle for up to 24 hours in one-hour increments. After setting the delay time, press the Start/Pause button to start.
6	Child lock	This option allows you to lock the buttons on the control panel, so children cannot accidently start the dishwasher by pressing the buttons on the panel. Only the Power button and Drawer selector button remain active.  To lock or unlock the buttons on the control panel, press and hold the Option button+ Delay button for 3 seconds simultaneously.
7	Start/Pause	To start the selected washing program or pause it when the dishwasher is operating.  When the dishwasher is running, if you need to open the drawer, please press the "Start/Pause" button first and wait a few seconds, then open the door slowly.



### **Display**



## Auto

Auto sensing wash, lightly, or heavily soiled crockery, with or without dried-on food.



## Intensive

For the heaviest soiled crockery, such as pots, pans, casserole dishes and dishes that have been sitting with dried food on them for some time.

## ECO ECO

For normally soiled loads, such as pots, plates, glasses and lightly soiled pans, standard everyday cycle.

## 8 Washing program

## D Heavy

For heavily soiled loads, such as pots, plates, glasses and lightly soiled pans.



## -C<sub>58</sub>, Wash&Dry

For lightly soiled plates and pans that need a quick wash.

## Super Fast

A shorter wash for lightly soiled loads that do not need drying.



## Delicate

For fragile items such as fine china and glassware.

## Screen

Displays the operating drawer, time reminding, delay time, error code and child lock indication.





**Option** 

#### **Display**

## **Delay Time**

If the delay time is set, the corresponding indicator will be lit.

## Extra Dry

For better drying result. (It can only be used with Intensive, ECO, Heavy, Wash&Dry, Delicate)

## Dry&Fresh

For removing bad odor and moisture even when dishes a re left longer time in the baskets.

- when selected this option will start to run at the end of the washing cycle, its indicator will blink.
- Press and hold the Option button for 3s, when dishwasher is on, for let the option run immediately.

## → Water Supply Failure

If the "  $\stackrel{\bullet}{\to}$  " indicator is lit, it means that no water is reaching the dishwasher.

## ☆ Rinse Aid

If the " indicator is lit, it means the dishwasher is low on dishwasher rinse aid and requires refilling.

#### **Washing progress**

11 Warning

Main-wash	
Rinse	
Drying	
End	



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Before using your dishwasher:



- 1. Remove the larger residue from the wash items
- 2. Load the basket
- 3. Load the detergent
- 4. Fill the rinse aid dispenser

## **Basket Use Tips**

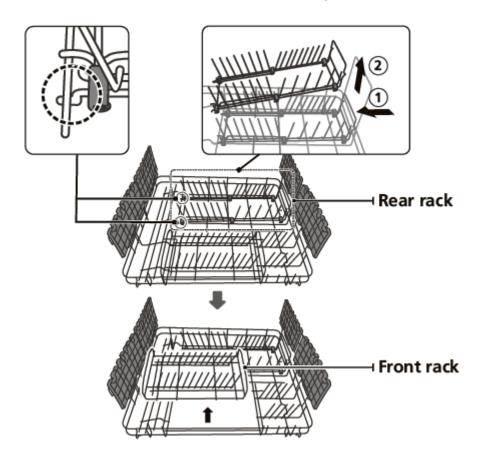
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There are many ways to adjust the loading pattern of the basket.

Removing the rear rack

The rear rack can be removed to create a flat surface for such things as pots and pans.





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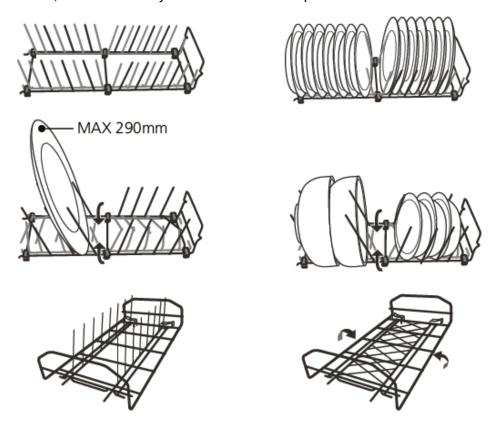
## Folding down the pins

The spacing between the pins can be increased by folding them down. This will help the loading of large bowls and deep pots and pans. Folding down the pins, the maximum size 290mm plates can be loaded..

The pins on the front rack can also be folded down to create a flat space.

Do not load the basket with the front rack removed. It is removable only to allow access to the filters for servicing. If removed, there is a high risk that items could fall in the open space and damage the rotating spray arm.

If returning the rear rack, be sure to firmly set it into it's correct place.

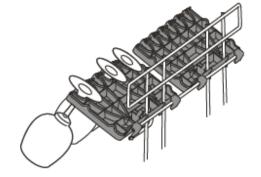


#### Using the cup racks

Cups, glasses and large utensils fit on the cup racks.

The fronts of the racks are designed to secure wine glasses.





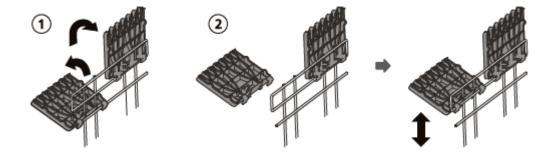




### Adjustable the cup racks

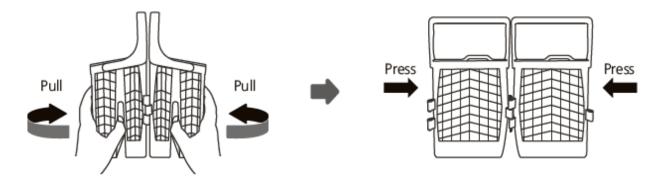
You can adjust these cup racks to different heights independently:

- 1. Fold the cup racks if you need more space.
- 2. Remove the cup holder and installation an iron wire of different height to adjust the height of the cupholder.

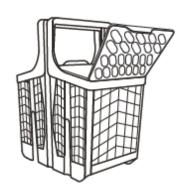


## Two positions cutlery basket

The cutlery basket is made of two fold-able halves. It is possible to use either open or folded, as pictured below.



You can use the cutlery basket with the cover open.







## **Preparing And Loading Dishes**

- Consider buying utensils which are identified as dishwasher-proof.
- For delicate items, select a program with the lowest possible temperature.
- To prevent damage, do not take glass and cutlery out of the dishwasher immediately after the program has ended.

#### For washing the following cutlery/dishes

#### Are not suitable

- Cutlery with wooden, horn china or mother-of-pearl handles
- · Plastic items that are not heat resistant
- Older cutlery with glued parts that are not temperature resistant
- Bonded cutlery items or dishes
- Pewter or copper items
- Crystal glass
- Steel items subject to rusting
- Wooden platters
- Items made from synthetic fibres

### Are of limited suitability

- Some types of glasses can become dull after a large number of washes
- Silver and aluminum parts have a tendency to discolor during washing
- Glazed patterns may fade if machine washed frequently

### Recommendations for loading the dishwasher

Scrape off any large amounts of leftover food. Soften remnants of burnt food in pans. It is not necessary to rinse the dishes under running water.

For best performance remove follow these loading guidelines.

Place objects in the dishwasher in the following way:

- Items such as cups, glasses, pots/pans, etc. are faced downwards.
- Curved items, or ones with recesses, should be loaded on a slant so that water can run off.
- All utensils are stacked securely and cannot tip over.
- Be sure that no wash items protrude through the basket base where they will likely damage the spray arm.
- Load hollow items such as cups, glasses, pans etc. With the opening facing downwards so that water cannot collect in the item.
- Dishes and items of cutlery must not lie inside one another, or cover each other.





- To avoid damage, glasses should not touch one another.
- Please do not overload your dishwasher. This is important for good results and for reasonable consumption of energy.

Note: Very small items should not be washed in the dishwasher as they could easily fall through the basket.

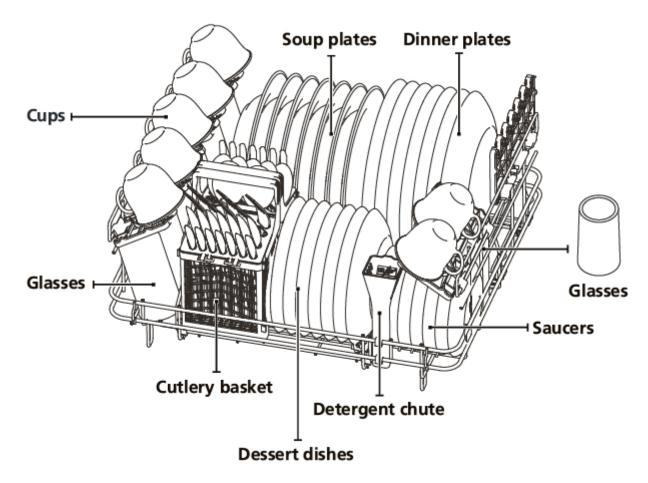


**Items will be hot!** To prevent damage, do not take glass and cutlery out of the dishwasher for around 15 minutes after the program has ended.

### Loading the dishwasher

The loading pattern in the illustration is recommended for the design of basket. It is the pattern used for the Standards Wash Test (AS/NZS 2007.1).

**Note:** Cups and glasses face downwards. Plates face the back of each other, as do side plates, soup plates and saucers.







#### Loading the cutlery basket

You can place each knife, spoon, or fork separately into the spoon stands in the basket's covers to prevent chipping and discoloration.

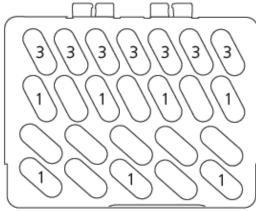
Below image demonstrates the suggested placement of cutlery items.

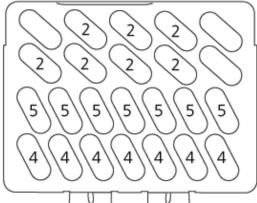
Match the numbers in the diagram to the numbers in the list of cutlery items above.

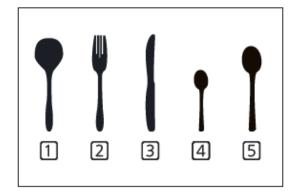
## **AWARNING**



Always load sharp utensils with the sharp end pointing down!
Do not let any item extend through the bottom.







Number	ltem	
1	Soup spoons	
2	Forks	
3	Knives	
4	Teaspoons	
5	Dessert spoons	

Settings for Standards Wash Test AS/NZS 2007.1 Capacity: 7 place settings per drawer

Wash Program: ECO

Detergent quantity: 23.75g

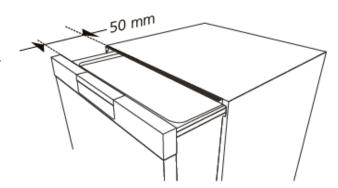
Rinse Aid setting: D3





To shorten the drying time, the drawer can be opened approx. 50mm at the end of the wash cycle.

This however is not compulsory. The wash load will dry completely given the drying time suggested in the Wash Cycle table.



#### **Adding Detergent**

The chemicals in Dishwasher Detergent are necessary to remove, dissolve and help dispose of all the soils from the wash load.

Only specific Electric Dishwasher Detergent is capable of doing this.

## **▲ WARNING**

- Dishwasher detergent is dangerous. Avoid skin and eye contact
- Keep the dishwasher detergent out of reach of children.
- Keep it sealed in a dry place.

Add the recommended quantity of detergent to the detergent chute on the basket.



#### **Adding Rinse Aid**

Rinse Aid is added during the final rinse to assist the wash load drying and to prevent spots and streaks on glassware.

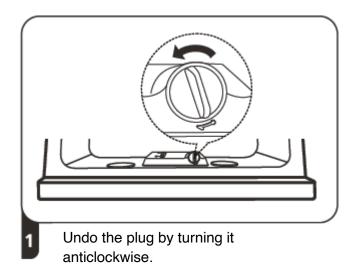
For guaranteed excellent drying results, always use a branded Rinse Aid. No other products are suitable.

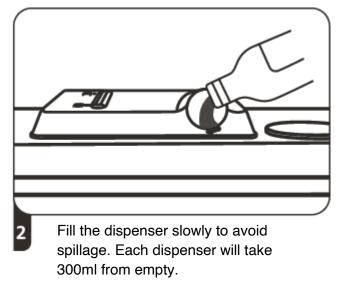
## Filling the Rinse Aid Dispenser

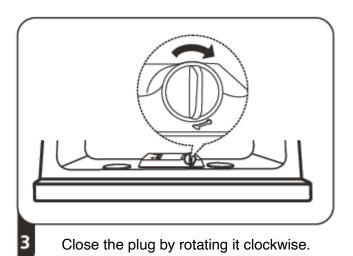
Refill the dispenser when either the level is at the low level mark by the indicator window, or when the display indicates the rinse aid symbol ( \* ).











#### NOTE:

It is important to clean up any spills rinse aid, as it will cause excessive foaming in the wash cycle.

#### Adjusting the rinse aid dispenser

To achieve the best drying result, with the least amount of rinse aid being used, the dispenser can be adjusted by the user.

There are 5 levels of adjustment, the factory setting is D3. This setting will provide excellent drying results. If the dishes are not drying properly or with cloudy stains, the setting of D4 or D5 will be required. If there are sticky whitish stains on your dishes or a bluish film on glassware or knife blades, the dispenser can be set back to either D2 or D1 to reduce any unnecessary waste of rinse aid, whilst maintaining excellent drying results. Follow the steps below:

- 1. Switch on the dishwasher by pressing the Power button.
- 2. Within 60 seconds after step 1, press the Start/Pause button more than 5 seconds, the rinse aid indication blinks.
- 3. Press the Start/Pause button to select the proper set according to your using habits, the sets will change in the following sequence: D1->D2->D3->D4->D5->D1.
- 4. Without any operations in 5 second, or exit the set mode through the power button, the new setting is active.





## **Wash Cycle Table**

The table below shows which programs are best for the levels of food residue on them and how much detergent is needed. It also shows various information about the programs.

Program	Water temp (°C)	Detergent required grams or tablets	Running Time (min)	Drying Time (min)	Energy usage (Kwh)	Water usage (L)
A) Auto	Auto wash (45-50°C Rinse Rinse (50°C) Auto Rinse (60-70°C Drying	23.75g	150	40	0.5-1	6-9
Intensive	Wash (65°C) Rinse Rinse (45°C) Rinse (65°C) Drying	23.75g 1 piece	140	35	0.85	11.5
ECO *AS/NZS 2007.1)	Wash(45°C) Rinse Rinse Rinse(45°C) Drying	23.75g 1 piece	170	33	0.367	6.6
Heavy	Wash(60°C) Rinse Rinse Rinse(60°C) Drying	23.75g 1 piece	120	35	0.6	8
−€58′ Wash&Dry	Wash (55°C) Rinse (55°C) Rinse (55°C) Rinse (55°C) Drying	23.75g 1 piece	58	17	0.55	11
= Super Fast	Wash (50°C) Rinse (55°C)	23.75g 1 piece	29	0	0.33	4





Program	Water temp (°C)	Detergent required grams or tablets	Running Time (min)	Drying Time (min)	Energy usage (Kwh)	Water usage (L)
다 Delicate	Wash (50°C) Rinse Rinse Rinse (55°C) Drying	23.75g 1 piece	85	25	0.45	8.5

#### Note:

AS/NZS 2007.1: This program is the test cycle. The information for comparability test in accordance with AS/NZS 2007.1.

#### **Select A Drawer**

- 1. Close the drawer, press the Power button to switch on the machine.
- 2. Press the Drawer button to choose a drawer. After selecting a drawer, the response light will turn on, and the corresponding drawer program, reservation, and other information are displayed.

#### Note:

After selecting the drawer, all other buttons (except the power button) operate only for the current drawer.

#### **Starting A Cycle Wash**

- 1. After selecting the drawer, press the Program button to select the required program.
- 2. Press the Start/Pause button, the dishwasher will start its cycle.

#### NOTE:

- When the current drawer is running, you can press the drawer selection key to switch to another drawer, and set and start the operation. Switch to the running drawer after switching to the nonoperating drawer after 5 seconds.
  - If two drawers are running at the same time, both drawer indicators light up. This icon " indicates the currently displayed drawer.
- After that the washing cycle of one drawer is ended, meanwhile another cycle in the other basket is still running, the display will continue to show the information above the finished cycle for 5 minutes. After that the information shown will be the one of the currently running cycle.





#### **Changing The Program Once Started**

A wash program can only be changed if it has not been running long. You need to ensure that the wash water is still present and it has not drained out and began rinsing. Detergent will have to be re added if there is no wash water present. Here are the instructions to change the program:

- 1. Press the Start/Pause button to pause the washing.
- 2. Press the Program button for more than 3 seconds, the program will be cancelled.
- 3. Press the Program button to select the desired program.
- 4. Press the Start/Pause button, the dishwasher will start.

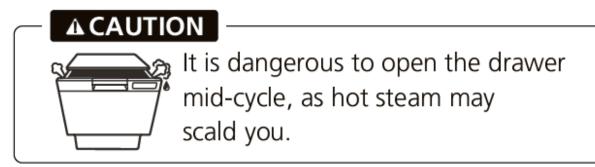
## Adding Items While A Wash Is In Progress

You can add items after the wash program has begun.

However, if the machine no longer in the wash cycle, anything added may not be well washed, washed properly, and result in food particles being transferred to already washed items. Check that the machine is not rinsing.

Follow these instructions:

- 1. Press the Start/Pause button to pause the washing.
- 2. Wait 5 seconds then open the drawer.
- 3. Add the extra items.
- Close the drawer.



## NOTE:

- When the dishwasher is operating, do not force open the drawer, press the Start/Pause button, and wait a few seconds before opening the drawer.
- If the electric power to the dishwasher is interrupted during a wash program, it will continue to the end of the program when the power is restored.





Keeping your dishwasher clean improves its performance, reduces unnecessary repairs, and lengthens its life.

**WARNING:** Disconnect the dishwasher from the power supply (unplug or switch off at the circuit breaker) and allow all its parts to cool before any cleaning or maintenance.

#### **External Care**

It's best to clean spills on the outside of your dishwasher as they occur. Use a soft, damp cloth on the control panel to gently wipe away spills and dust. Do not use benzene, wax, thinner, chlorine bleach, or alcohol. These materials may discolor the inner walls and cause stains. Do not clean the dishwasher by sprinkling water over it and avoid letting water come into contact with any of the electrical parts.

#### Note:

If your dishwasher has a stainless steel door panel, you can clean it with a stainless steel cleaner for home appliances or a similar product using a clean, soft cloth.

#### **Internal Care**

#### Filtering system

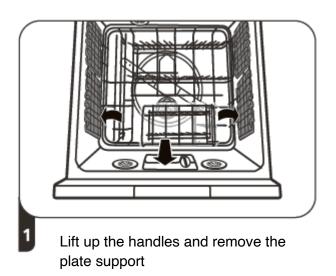
The filtering system in the base of the wash cabinet traps coarse debris from the washing cycle. The collected coarse debris may cause the filters to clog. Check the condition of the filters regularly and clean them if necessary under running water. Follow the steps below to clean the filters.

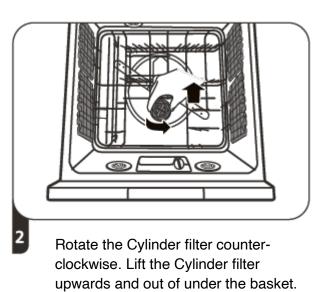
#### Caution

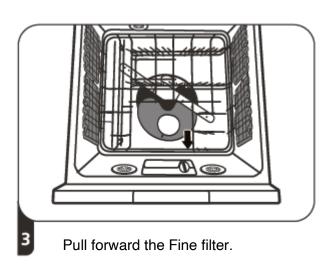
- Do not over tighten the filters. Put the filters back in sequence securely, otherwise coarse debris could get into the system and cause a blockage.
- NEVER use the dishwasher without filters in place. Improper replacement of the filter may reduce the performance level of the appliance and damage dishes and utensils.

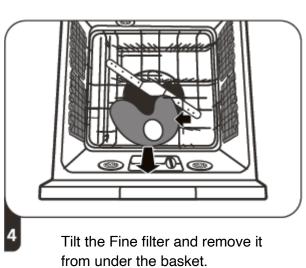


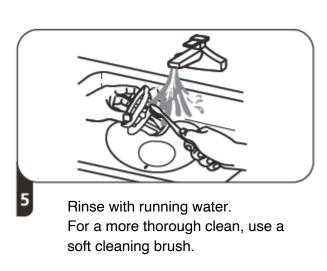


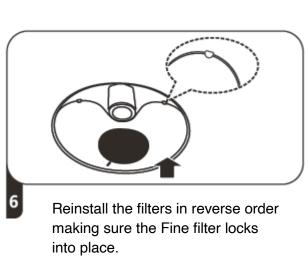


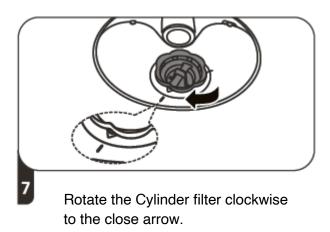








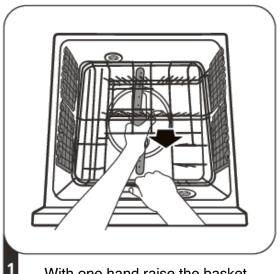




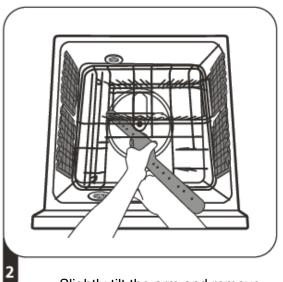
## Spray arms

If you are in a hard water area, it is necessary to clean the spray arms regularly for hard water chemicals will clog the spray arm jets and bearings.

To clean the spray arms, follow the instructions below:



With one hand raise the basket slightly, and with the other hand reach under the basket. Hold the spray arm and



Slightly tilt the arm and remove it from under the basket.





Wash the arms in soapy and warm water and use a soft brush to clean the jets. After cleaning, replace it in the opposite direction.

### **Caring For The Dishwasher**

#### **Frost precaution**

If you live in a region that is where the inside temperature can drop below zero, care needs to be taken to avoid possible damage if the water in the dishwasher freezes.

- 1. Turn off the mains power to the dishwasher.
- 2. Turn off the water supply and disconnect the Water Inlet Hose. Drain the water inside the hose then reconnect.
- 3. Remove the coarse filters in the tubs and soak up all water possible with a sponge. Then re-assemble.

#### Cleaning

Only use gentle cleaning products on the exterior of the dishwasher, no solvents or abrasive compounds. Products specifically for cleaning the stainless steel interior are effective in restoring the original bright interior.

#### Long term storage

Disconnect the power supply and the water supply.

Remove the coarse filters and soak up all water possible with a sponge.

This reduces the chance of any odors developing inside the tubs.





## **Troubleshooting Tips**

## **Before Calling For Service**

Before calling for service, check the following list for problems probable causes and what you can do.

Problem	Possible Causes	What To Do
Dishwasher won't start	No power.	Check that the power cord is plugged in to a live power outlet and it is turned on.
	No water supply.	Check that the hose is connected to a water supply and it is turned on.
There is water remaining in the tub	Kinked or blocked drain hose.	Check the drain hose routing.
	Clogged filters in the tub.	Check the filters. If they are clogged, remove them carefully to avoid dropping anything into the sump that could cause a blockage.
The wash items are not clean	Incorrect wash program chosen.	Select a more intensive program
	Obstacle obstructing the spray arm from turning.	Check the washload for items protruding through the bottom of the basket, or if an item has fallen through the basket.
	Loading pattern too tight	Check for adequate spacing between items.
	Filters not correctly in place.	If either filter is found to be out of place, also check spray arm for blockages.
	Blocked spray arm.	Check that the holes in the spray arm are all clear. Back flush with water to clear.
	Insufficient detergent loaded.	Increase detergent quantity.





## **Troubleshooting Tips**

Problem	Possible Causes	What To Do
Wash items are not fully dry	Unloading dishwasher too soon.	The drying cycle must be complete before the dishwasher is unloaded. Check the Display for end time.
	Insufficient Rinse Aid.	Check for Low Rinse Aid Level warning and re fill if necessary.
	Rinse Aid setting too low.	Increase Rinse Aid setting.
Glassware developing cloudy stains and calcium rings	Insufficient Rinse Aid being dispensed.	Adjust the Rinse Aid Dispenser as per the instructions
Wash items showing signs of rust	Items are unsuitable for dishwasher use.	Discontinue washing such items in the dishwasher.
Tub becoming dull in color	Tub requires rejuvenation.	Dose the tub with specific Stainless Steel Tub /Bowl Cleaner.
Traces of detergent in the tub	Incomplete/interrupted wash cycle.	Rerun wash program to ensure wash load is not contaminated with detergent.
Foam in the wash tub	Non electric dishwasher detergent used.	Use correct detergent.
	Spilt Rinse Aid present.	Repeat the Rinse Program until clear.

## **Error Codes**

If there is a malfunction, the dishwasher will display error codes to identify the symptom.

Codes	Meanings	Possible Causes
E1	Extended Water Inlet Time.	Water supply failure, closed faucet, or insufficient supply water pressure.
E3	Water temperature not reaching target.	Heating element malfunction.
E4	Leak Detected.	For some reason water has leaked from the wash system. Possibilities are over height item in the wash load stopping lid from sealing; internal plumbing or seal failure.
Ec	Washing Control System failure.	Electronics or Motor failure.
Ed	Failure of connection between Display Unit and the Control System.	Wiring failure between the two devices.
EH	The cover does not open or close properly.	The cover motor device damage or foreign matter stuck.





## **Product Specification**

Standard place settings	7 place settings top drawer
	7 place settings bottom drawer
Energy efficiency class	★★★★☆☆ 3.5
Water consumption class	<b>★★★★☆☆</b> 4.5
Standard cleaning cycle	ECO
Energy consumption of the standard cleaning cycle	0.367 kWh
Water consumption of the standard cleaning cycle	6.6 liter
Program duration of the standard cleaning cycle	170 mins
Noise level	47 dB(A) re 1 pW
Mounting	Built-in
Could be built-in	Yes
Power consumption	1930-2280 W
Rated voltage/frequency	AC 220-240 V/50 Hz
Water supply pressure	0.04 - 1.0 MPa = 0.4 - 10 bar





## Warranty

## WARRANTY TERMS AND CONDITIONS DISHWASHERS

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

#### 1. IN THIS WARRANTY

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
- (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
- (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
- (d) 'ASR' means Residentia Group authorised service representative;
- (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Ave, Burnley VIC 3121, ACN 600 546 656 in respect of Appliances purchased in Australia;
- (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
- (g) 'Warranty Period' means:
  - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 24 months, following the date of original purchase of the Appliance;
- (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
- This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.

- B. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters, seals or similar perishable parts.
- 4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
- 5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
- (a) travel of an authorised representative;
- (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
- 6. Proof of purchase is required before you can make a claim under this warranty.
- 7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
- (a) the Appliance is damaged by:
  - (i) accident
  - (ii) misuse or abuse, including failure to properly maintain or service
  - (iii) normal wear and tear
  - (iv) power surges, electrical storm damage or incorrect power supply
  - (v) incomplete or improper installation
  - (vi) incorrect, improper or inappropriate operation
  - (vii) insect or vermin infestation
  - (viii) failure to comply with any additional instructions supplied with the Appliance;

- THIS WARRANTY IS VALID IN AUSTRALIA ONLY -





## Warranty

- (b) the Appliance is modified without authority from Residentia Group in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced;
- (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
- 8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
- To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
- 10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
- 11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.

- 12. Missing parts are not covered by warranty. Residentia Group reserves the right to assess each request for missing parts in a case by case basis. Any parts that are not reported missing in the first week after purchase will not provide free of charge.
- 13. To enquire about claiming under this warranty, please follow these steps:
- (a) carefully check the operating instructions, user manual and the terms of this warranty;
- (b) have the model and serial number of the Appliance available;
- (c) have the proof of purchase (e.g. an invoice) available:
- (d) telephone the numbers shown below.
- 14. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

#### **IMPORTANT**

Before calling for service, please ensure that the steps in point 13 have been followed.

#### **CONTACT SERVICE**

→ Service: 1300 11 HELP (4357)

The Australian Consumer Law requires the inclusion of the following statement with this warranty:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

— THIS WARRANTY IS VALID IN AUSTRALIA ONLY —







